

City Departments

Building
(909) 395-2023

Business License
(909) 395-2022

Code Enforcement
(909) 395-2007

Development
(909) 395-2024

Economic Development
(909) 395-2010

Engineering
(909) 395-2025

Fire Prevention
(909) 395-2029

Graffiti Removal
(909) 395-2626

Planning
(909) 395-2036

Police: Non-Emergency Line
(909) 986-6711

**Public Works /
Community Services Agency**
(909) 395-2605

Purchasing
(909) 395-2012

Recycling
(909) 395-2040

Redevelopment
(909) 395-2005

Solid Waste Customer Service
(909) 395-2050

Street Maintenance
(909) 395-2639

Utilities Billing
(909) 395-2050

Water and Sewer Maintenance
(909) 395-2678

Recycle More, Increase Profits

The City of Ontario encourages businesses to waste less and recycle more by offering variable size bins for recycling, green waste and general refuse collection. Smaller containers for “Commingled Recycling” “Wood Recycling” and “Green Waste” cost less than regular refuse bins. This allows businesses to select the smallest appropriate containers for their operation and thereby reduce costs and increase profits. Businesses can further save money by developing a customized collection schedule that is economical and efficient. Bin rates and requirements are listed in the

table below. For more information, call (909) 395-2050.

In addition, all Ontario businesses are entitled to a free business waste assessment. This assessment will assist you in selecting the appropriate bin type, recycling program, and collection schedule. A list of acceptable materials for each bin type will be provided along with waste reduction tips. You may also wish to take advantage of the opportunity to train staff in proper recycling. Please call (909) 395-2651 to request a free waste assessment.



Commercial and Industrial Container Rates

Container Size	Commingled Recycling	Green Waste	General Refuse
96 Gallon	\$15	\$15	\$23
1.5 Cubic Yard Bin	\$30	\$30	\$88
4.0 Cubic Yard Bin	\$50	\$50	\$129
30-40 Cubic Yard Roll-Off	\$130 ¹	\$163 ¹	\$422 ²

1: Per collection plus actual disposal costs.

2: Per collection. Five (5) tons included, any weight over five (5) tons will be charged actual disposal costs. Requires a current and valid City of Ontario Business License. (Call 395-2022 for Business License information.) Advanced payment of \$361.80 required prior to delivery.

Reduce, Reuse, Recycle. Call (909) 395-2651.

Local Businesses Recognized By State

Each year, the California Integrated Waste Management Board recognizes businesses throughout the State that have taken extra steps towards the goal of waste reduction. The Waste Reduction Award Program, or WRAP award was given to numerous Ontario organizations in 2006. These businesses include:

- Cardinal Health
- Coca-Cola North America-Ontario Syrup Plant
- DaimlerChrysler NA LAPD Center - MOPAR Division
- Robert Bosch Corporation Automotive Aftermarket Division
- Southern California Edison
 - Ontario Service Center
 - Ontario Air Operations
- Toyota Motor Sales, USA, Inc.

Awardees were recognized at the Ontario City Council Meeting on May 1, 2007 and received plaques for their efforts.



From left to right: Robert Avila & Marian Holmes of Robert Bosch Corporation; Jake Jaroszewski of Cardinal Health; Milagros Hernandez & Tracy Sweat of Coca-Cola North America Syrup Plant; Charles Maizland of Toyota Motor Sales, USA, Inc.; and Neil Derry of Southern California Edison. Not present: Jeff D'Angelo of DaimlerChrysler NA LAPD Center.

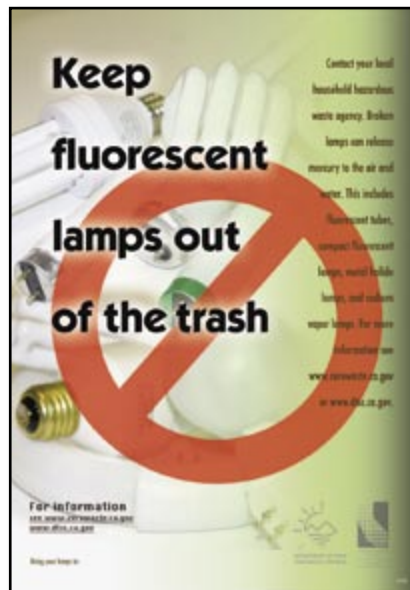
WRAP provides businesses with examples of successful waste reduction techniques, which they may adopt as their own. The open application period for the award is April through June annually. For

more information, visit www.ciwmb.ca.gov/WRAP or call (916) 341-6604. If you need assistance in completing the application, call the City at (909) 395-2672.

California's Universal Waste Rule

California's Universal Waste Rule prohibits the disposal of "Universal Waste" into the landfill system. Universal Waste, sometimes called U-Waste, includes items such as fluorescent bulbs, cathode ray tubes (televisions and computer monitors), electronics, batteries, non-empty aerosol cans and mercury containing devices (thermometers, lights, switches, etc.).

All U-waste is hazardous waste because it contains hazardous components and must be dealt with separately from general refuse. Businesses that are large and small quantity handlers of u-waste are required to ship their waste materials to either a universal waste recycler or a disposal facility.



For more information regarding the proper disposal of universal waste, visit www.ciwmb.ca.gov/WPIE/HazSub/UniWaste.htm or call the City at (909) 395-2672.

Posters and Stickers Offered

The California Integrated Waste Management Board is offering colorful posters and stickers to help coordinate and promote waste reduction efforts. These posters and stickers are available to California businesses, governmental agencies, public service organizations, and educational institutions in limited quantities at no charge.

Materials can be ordered at the online order form at www.ciwmb.ca.gov/BizWaste/Posters/OrderForm.htm. Print quality PDF files can also be downloaded from the same web site.

For more information, send an e-mail to bzassist@ciwmb.ca.gov, or call (916) 341-6363.

Reducing Junk Mail To Save Time and Money

Junk Mail is not only a nuisance, it wastes time to sort through and natural resources to produce. The cost to sort through it, and then to recycle it also eats away at business profits.

There are ways to reduce this unsolicited mail. It takes a little time to set up, but it will save time and money in the long run. Following are some steps businesses (and individuals) can take to reduce the amount of junk mail.

Keep Your Business From Being Added to Mailing Lists

Somewhere, somehow, someone added your business name to a list. The pro-active approach is to prevent your business's name from getting on the mailing list in the first place.

When placing orders with other companies, write on the order form or tell the customer service agent something like, "In the interest of reducing waste, please do not share this name or address with other mailers, through mail list sales or

2007 - 2008 Calendar Available

The Public Services Agency has released the 2007 - 2008 Calendar with the 2006 Water Quality Report included. Besides the annual Water Quality Report, the calendar includes city events, business and residential services, conservation tips, and facts about the city.

Each month features artist's renditions of new developments being planned for the City and current technologies being used for a cleaner tomorrow. Much of the information has also been translated into Spanish.

Calendars were mailed to every address in the City of Ontario in



trades." Also, when filling out registration forms for conferences, events, trainings, etc., and on subscription order forms, include a message such as "Please do not share this name or address with other companies".

Remove Your Business From Major Mailing List Databases

The two major mailing list databases are maintained by Dun & Bradstreet (D&B) and InfoUSA. These companies compile lists of businesses and then sell them to advertisers. To have your company delisted, contact D&B's customer

service center at 1-800-333-0505 or send an e-mail to custserv@dnb.com. To contact InfoUSA, write a letter "Attention - Business Update" and fax it to (402) 331-0176 or mail it to Info USA / PO Box 27347 / Omaha, NE 68127. Be sure to include your business name, address, phone number, name and title of person requesting the deletion, and that person's signature.

Remove Your Business from Specific Company Mailing Lists

If you constantly get junk mail from a specific advertiser, you can call, write, or e-mail them directly. Many companies have toll-free catalog numbers, so there won't even be a charge for the phone call.

For more ways to reduce junk mail, visit the state's web site at www.ciwmb.ca.gov/BizWaste/OfficePaper/MailReduce.htm.

Options for Recycling Collection

The City of Ontario is the exclusive hauler of refuse within the City. However, for the collection of recyclable materials, Ontario businesses have the option to select a City recycling program or contract with a private recycling company for the collection of recyclables. Private recyclers need a Commercial Recycling Collection Permit issued by the City of Ontario. This permit ensures the materials collected meet the State of California diversion requirements under the California Integrated Waste Management reporting standards. For additional information regarding the City recycling programs or options for private recycling companies, please call (909) 395-2651.



late June of 2007. If you have not received a copy or would like an additional one, please call the City of Ontario Public Works Agency at (909) 395-2678 or visit www.ci.ontario.ca.us and click on Water Quality Report to download a PDF (Adobe Acrobat) file.

Gold Award of Excellence Recipients Recognized

A Gold Award of Excellence is given by the Public Works Agency / Utilities Department Environmental Program to industrial users who achieve 100% compliance with pretreatment requirements for industrial wastewater discharge during the previous year. The 2006 recipients are:

- Coca-Cola North America
- Loud Engineering
- O.W. Lee Company
- Superior Building Products
- Travel Centers of America-West
- United Parcel Services (UPS)
- Westside Packaging, Inc.

Pollutant discharge limits are established to protect the environment, for the safety of sewer workers and to improve the quality of treated wastewater discharge and recycled water.

Environmental excellence is a noteworthy task that benefits the entire community and should be recognized when done well.



From left to right: Pete Wicky of Travel Centers of America-West, Milagros Hernandez, Tracy Sweat of Coca-Cola North America, Jorge Macias of Superior Building Products and David Ayala of United Parcel Services (UPS). Not present: Loud Engineering, O.W. Lee, and Westside Packing, Inc.

Recognition of compliance efforts allows the City Council to give businesses a “pat on the back” for their extraordinary effort in achieving environmental compliance with wastewater discharge permits. To be eligible for the Gold Award,

businesses must be permitted by the City as a Federally regulated facility and meet all requirements of their industrial wastewater discharge permit. For more information, call the City at (909) 395-2678.



City Officials

Paul S. Leon
Mayor

Jason Anderson
Mayor Pro Tem

Alan D. Wapner
Sheila Mautz
Jim W. Bowman
Council Members

Gregory C. Devereaux
City Manager

Kenneth L. Jeske
**Director of Public Works /
Community Services**



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