

## **4.10 PUBLIC SERVICES**

### **4.10.1 Introduction**

Public services within the Ontario Gateway Specific Plan area are currently provided by a number of agencies. Public services for the City of Ontario include fire protection, law enforcement, schools, libraries, medical facilities, and parks. The evaluation of public services herein includes the potential impacts associated with adoption of the Ontario Gateway Specific Plan.

The discussion of each public service includes the existing condition in the City of Ontario planning area, any plans in place for long-range service to the City, impacts associated with development of the proposed project area, and mitigation measures required for any identified significant impacts.

### **4.10.2 Environmental Setting**

#### **Fire Protection**

The City of Ontario Fire Department (OFD) is an all-risk fire department. The OFD serves a population of approximately 170,373, covers approximately 50 square miles and responds to over 15,000 calls per year. In 2006, the OFD operated eight fire stations that house eight, four-person paramedic engine companies and two four-person truck companies. The responsibilities of the department include:

- Providing fire/rescue services.
- Providing all Emergency Medical Services (EMS) including Advanced Life Support (ALS) and Basic Life Support (BLS).
- Providing Investigation and Emergency Ordinance Disposal (EOD) for all locations within the city borders.
- Hazardous Material response and mitigation.
- Urban Search and Technical rescues.
- Planning and preparing for all contingencies in the event of disaster.
- Maintaining automatic aid and mutual aid with local cities, counties and the state. This includes augmenting with the Ontario Airport Fire Department in the event that there is an aircraft related emergency.
- Fire Prevention inspection programs and public education.

The OFD 2006 staff included 136 full-time firefighters. The OFD currently owns eight Paramedic Engine Companies staffed with four personnel each, two Ladder/Truck Companies staffed with four personnel each, and two Battalion Chief Command Vehicles staffed with one personnel each. The Cross-Manned units include: one water tender, one brush engine, one Emergency Ordinance Disposal (EOD) Unit with robot, one Heavy Rescue Unit, one Hazardous

Material Unit, one Office of Emergency Services (OES) Unit–State Mutual Aid, one Mobil Command Center vehicle, and one Public Safety Education Trailer.

The Ontario Fire Department has an eight-minute response goal for all emergencies. The closest fire station to the project site is Fire Station 138 located at 3429 E. Shelby Street, which is approximately 0.25 miles northwest of the project site.

### **Police Protection**

The City of Ontario Police Department receives all calls at the main station located at 2500 S. Archibald Avenue. Chief Jim Doyle commands the Department. The Ontario Police Department has a mutual aid agreement with all adjacent cities as a primary resource and the County of San Bernardino Sheriff's Department as a secondary resource.

The mission of the Ontario Police Department is to protect life and property, solve neighborhood problems, and enhance the quality of life in the community. This is accomplished by providing superior police services while fostering successful community partnerships. These services are provided in a positive, empathetic, and professional manner, which reflects sensitivity to the needs of both the community and the individual. The dedicated full-time staff of 230 sworn law enforcement personnel and 116 non-sworn civilian support personnel are committed to the accomplishment of the Department's mission. There are a total of 158 vehicles assigned to the Police Department. In addition, the Police Department operates an Air Support Unit, thus access to any heliport constructed will be required.

Response time is the period of time between when a call is received by a dispatcher and the arrival of a patrol officer. The response time varies depending upon the nature of the call. Typical calls are prioritized based upon the urgency of the incident. The average emergency call response time for the officer assigned to the beat of the subject project site is less than five minutes. Other response times will vary depending on the level of priority in conjunction with the availability of an officer. The Police Department currently has a ratio of 1.34 officers per 1,000 residents, and a civilian personnel ratio of 0.68 employees per 1,000 residents.

### **Applicable Plans and Policies**

#### **Federal**

There are no federal regulations related to public services that apply to the proposed project.

#### **State**

#### **Uniform Fire Code**

The Uniform Fire Code (UFC) contains regulations relating to construction and maintenance of buildings and the use of premises. Topics addressed in the code include fire department access, fire hydrants, automatic sprinkler systems, fire alarm systems, fire and explosion hazards safety, hazardous materials storage and use, provisions intended to protect and assist fire responders, industrial processes, and many other general and specialized fire-safety requirements for new

and existing buildings and premises. The Code contains specialized technical regulations related to fire and life safety.

### California Health and Safety Code

State fire regulations are set forth in Sections 13000 et seq. of the California Health and Safety Code, which include regulations concerning building standards (as also set forth in the California Building Code), fire protection and notification systems, fire protection devices such as extinguishers and smoke alarms, high rise building and childcare facility standards, and fire suppression training.

### **Local**

General Plan goals and policies related to public services are located in the Hazards and Community Facilities and Safety Elements, and include:

**Goal 3.0** Protect life and property in Ontario from urban fires.

**Policy 3.1:** Develop fire facilities to ensure levels of service consistent with City policies.

**Policy 3.6:** Continue Fire Department review of proposed new development.

**Goal 10.0** Provide adequate police protection for the City of Ontario.

**Policy 10.3:** The Police Department shall continue to enforce the Ontario Building Security Code (OMC 4-11.01).

**Policy 10.4:** The City shall add new personnel, equipment, and facilities as needed to protect additional population.

**Policy 10.5:** Continue Police Department review of proposed new development.

### **4.10.3 Impacts and Mitigation Measures**

#### **Thresholds of Significance**

The development of the proposed project would have a significant impact on public services if it would result in substantial adverse physical impacts associated with the provision of new or physically altered governmental facilities, if it required the need for new or physically altered governmental facilities or new or physically altered governmental facilities, the construction of which could cause significant environmental impacts, in order to maintain acceptable service ratios, response times or other performance objectives for any public service.

**Impacts Determined to Have No Impact**

**Result in substantial adverse physical impacts associated with the need for new or physically altered governmental facilities including schools?**

**Result in substantial adverse physical impacts associated with the need for new or physically altered governmental facilities including parks?**

Implementation of the Ontario Gateway Specific Plan does not include development of housing, which would generate new residents and/or students in the City. Therefore, no impacts to existing parks or school services would result from implementation of the Ontario Gateway Specific Plan.

**Impacts Determined to be Potentially Significant**

**Result in substantial adverse physical impacts associated with the need for new or physically altered governmental facilities including fire protection?**

**Result in substantial adverse physical impacts associated with the need for new or physically altered governmental facilities including police protection?**

**Impact PS-1**

**The current demand for fire protection services would increase if the Ontario Gateway Specific Plan were adopted. This may result in a need for additional staff and equipment. This is a potentially significant impact.**

Under the Ontario Gateway Specific Plan, the 41.29-acre project site would be developed with commercial and office uses in five planning areas including: 1) 8.17-acre Auto Planning Area to include an 80,000 square-foot auto dealership; 2) 6.96-acre Entertainment Planning Area to include an approximate 200,000 square-foot office building; 3) 11.22-acre Mixed Use Planning area to include a 200-bed Hospital; 4) 7.14-acre Office Planning Area I to include a 250,000 square-foot office building; and 5) 3.90-acre Office Planning Area II to include a 75,000 square-foot office building. Public right-of-ways make up the remaining portion of the 41.29-acre site. Based on one employee per 550 square feet of office and medical development, one employee per 500 square feet of commercial development, and 31 employees per one acre of auto related development, the proposed development would create approximately 1,500 new jobs.

The Ontario Fire Department follows region-specific factors to determine the number of fire fighters the department would need. As of April 2006, the City of Ontario had a population of 170,373 citizens and a total of 136 full-time fire fighters; this corresponds to a fire fighters/citizen ratio of 1:1,252. The project-related employment increase of 1,500 people, is anticipated to come from the local population and therefore not impact the fire fighters/citizen ratio. Development fees to be collected at the time of project approval would offset impacts to fire services associated with the additional building development. The Ontario Fire Department will continue to expand fire protection service capacity to meet the needs of the City. As portions

of the Specific Plan area are developed, the Ontario Fire Department would be responsible for ensuring design plans include appropriate building setbacks, fire access, and other fire prevention elements (i.e. fire walls, sprinkler system, and hydrants). Therefore, the project's impact to fire services is considered to be less than significant.

### **Impact PS-2**

**The current demand for police protection services would increase as portions of the Ontario Gateway Specific Plan are developed. This may result in a need for additional Police staff and equipment. This is a potentially significant impact.**

As portions of the Ontario Gateway Specific Plan are developed, the Ontario Police Department would be responsible for providing these areas with law enforcement services. The approximate 41.29-acre project site would be developed with commercial and medical uses to potentially include an 80,000 square-foot auto dealership; two, 200-room hotels; 200-bed hospital; one 250,000 square-foot and one 75,000 square-foot office building. Based on one employee per 550 square feet of office and medical development, one employee per 500 square feet of commercial development, and 31 employees per one acre of auto related development, the proposed development would create approximately 1,500 new jobs. A potential increase in population from 170,373 to 171,873 would change the existing deputy to citizen ratio of 1:767 to 1:774. New employment associated with development of the Ontario Gateway Specific Plan would result in a less than one percent (0.91) increase in police service although the employment base is anticipated to come from the local community. It is anticipated that proposed on-site uses (i.e., hotels, hospital and auto dealership) would provide private security. Generally hotels in the vicinity of the LA/Ontario International Airport, operate on a 24-hour basis providing shuttle service on an as-needed bases; and ultimately providing activity on-site that deters criminal activity. Similarly, the hospital would be staffed throughout the day and nighttime hours, providing continuous activity on-site. The Police Department would be provided access to the proposed heliport.

The Ontario Police Department has reviewed this project and anticipates the following impacts to the Police Department based upon current trends and staffing levels.

<b>Position</b>	<b>Hours</b>	<b>Impact</b>	<b>Cost</b>
Officer Hours	998 hours	.48 Officers	\$49,736.00
Civilian employee (support)	998 hours	.24 employees	\$10,675.59
Police Unit	.48 Officers	.12 Police Units	\$ 4,416.00
<b>Total Estimated Annual Costs</b>			<b>\$64,827.79</b>

Appropriate developer impact fees would be collected prior to the issuance of building permits. Additionally, the continuous sales tax revenue that would be generated by on-site sales would fund the increase cost for these public services. The City will continue to seek funding from State and federal sources to augment law enforcement services.

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