Public Works/ Community Services

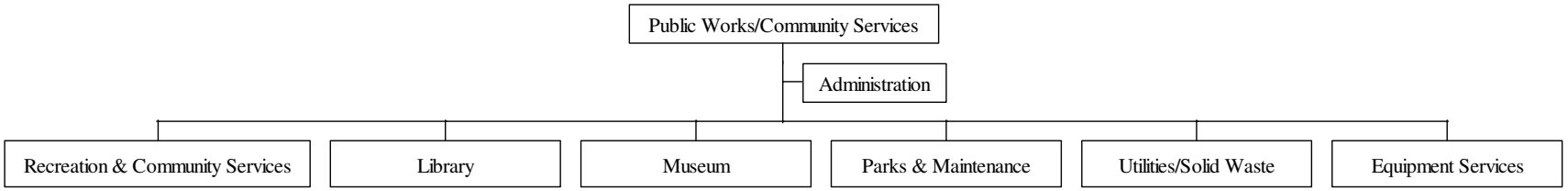
Public Works/Community Services Administration
Recreation and Community Services
Library
Museum
Parks and Maintenance
Utilities/Solid Waste
Equipment Services

2006-07 Organizational Chart

Public Works/Community Services

Effective July 1, 2006

(338 Full-time employees)



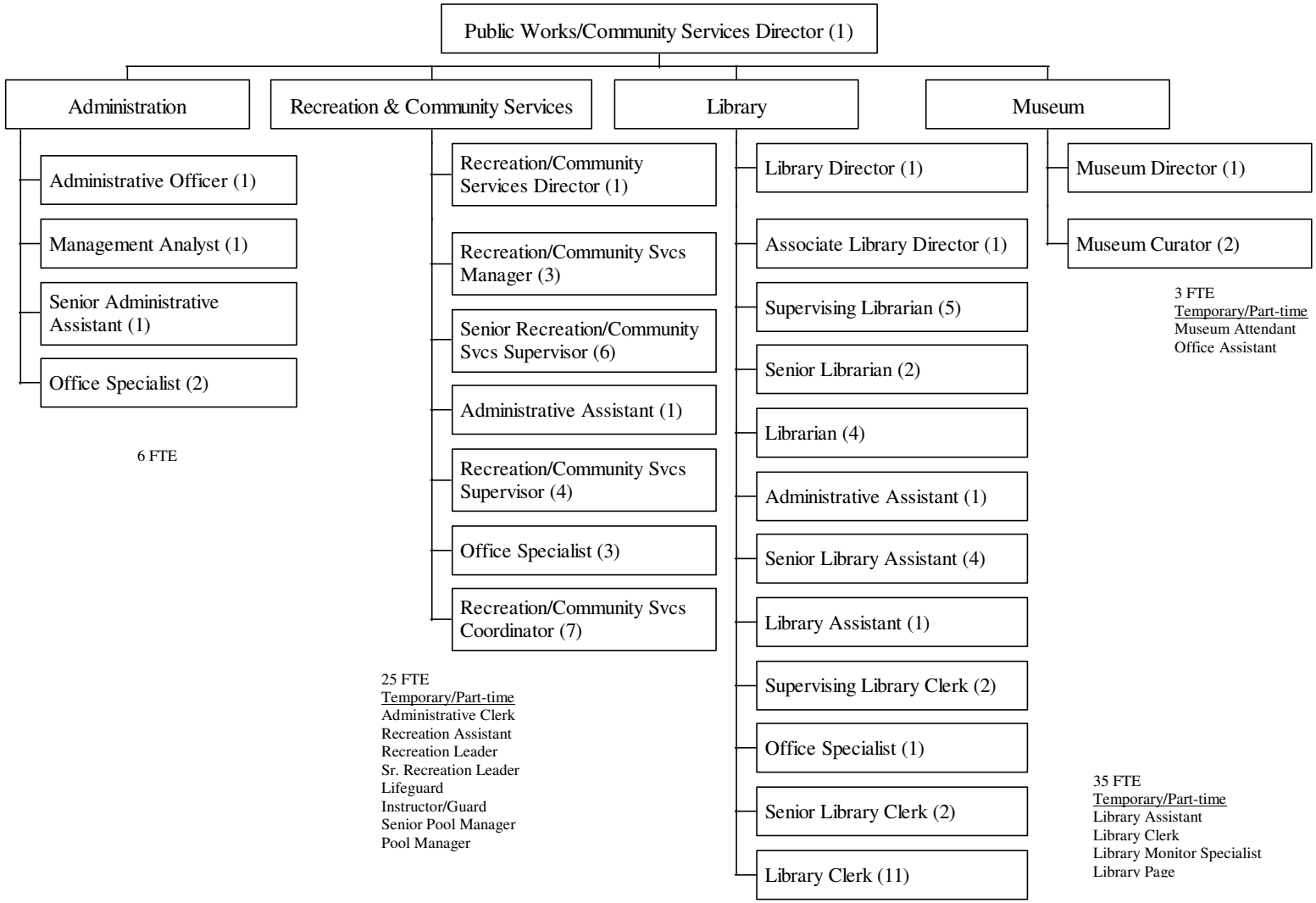
* Departmental detail is shown on the following pages

2006-07 Organizational Chart

Public Works/Community Services

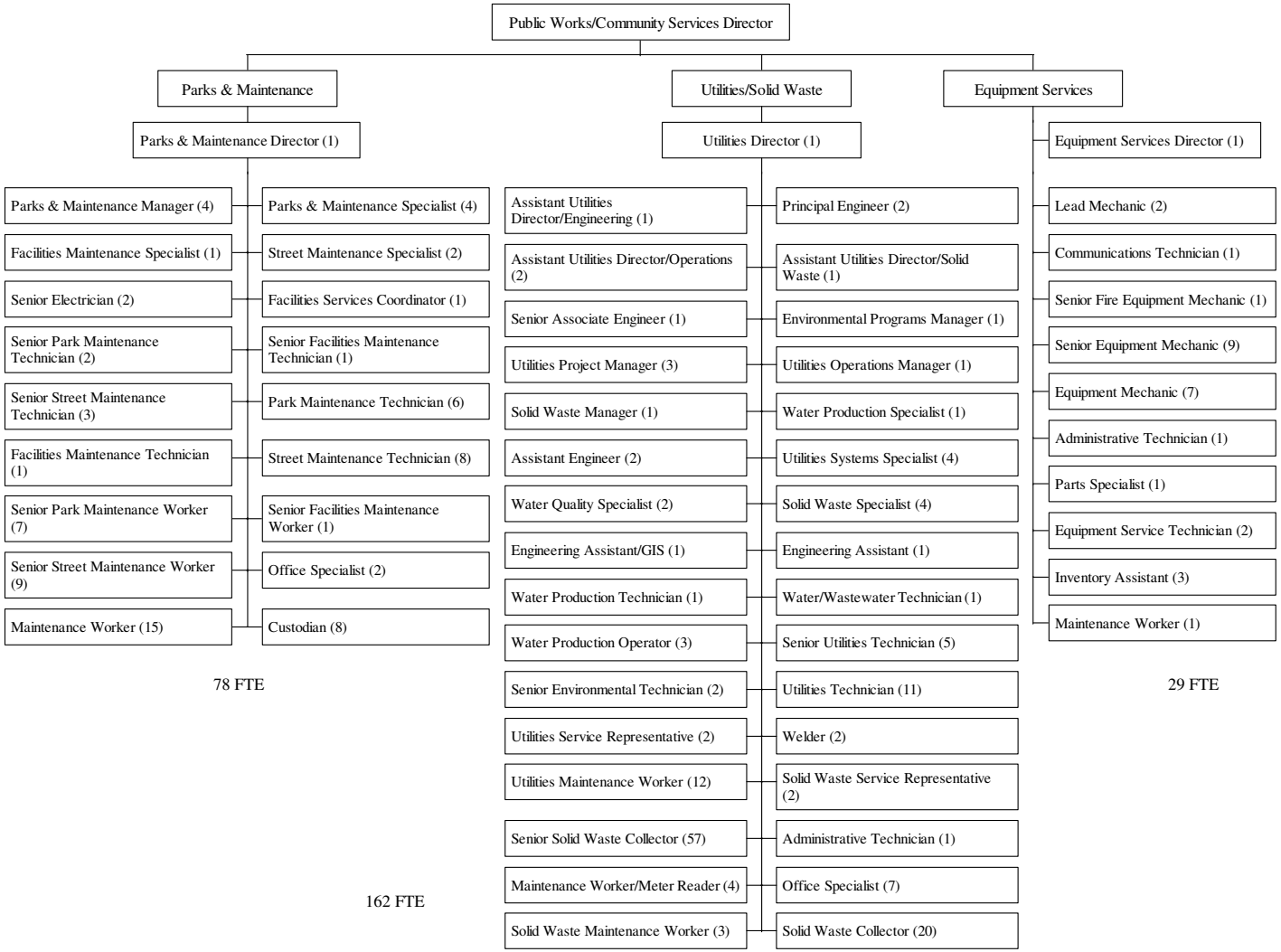
Effective July 1, 2006

(338 Full-time employees)



2006-07 Organizational Chart
Public Works/Community Services
Effective July 1, 2006

(338 Full-time employees)



City of Ontario
Summary of Personnel and Organizational Changes

Public Works/Community Services	2004-05	2005-06	2006-07
Administration			
Administrative Officer	1	1	1
Management Analyst	1	1	1
Office Specialist	2	2	2
Public Works/Comm Svcs Director	1	1	1
Senior Administrative Assistant	1	1	1
	6	6	6
Recreation and Community Services			
Administrative Assistant	1	1	1
Office Specialist	3	3	3
Recreation/Community Svcs Director	1	1	1
Recreation/Community Svcs Coordinator	7	7	7
Recreation/Community Svcs Manager	2	3	3
Recreation/Community Svcs Supervisor	4	4	4
Senior Management Analyst	1	0	0
Senior Recreation/Community Svcs Supervisor	6	6	6
	25	25	25
Library			
Administrative Assistant	1	1	1
Associate Library Director	1	1	1
Librarian	3	4	4
Library Assistant	0	0	1
Library Clerk	10	10	11
Library Director	1	1	1
Library Technical & Cust Svcs Specialist	1	0	0
Office Specialist	1	1	1
Senior Librarian	2	1	2
Senior Library Assistant	5	5	4

	2004-05	2005-06	2006-07
Senior Library Clerk	3	3	2
Supervising Librarian	4	5	5
Supervising Library Clerk	2	2	2
	34	34	35
Museum			
Museum Curator	1	1	2
Museum Director	1	1	1
	2	2	3
Parks and Maintenance			
Custodian	7	7	8
Facilities Maintenance Specialist	1	1	1
Facilities Maintenance Technician	1	1	1
Facilities Services Coordinator	1	1	1
Maintenance Worker	14	14	15
Office Specialist	2	2	2
Park Maintenance Technician	6	6	6
Parks and Maintenance Director	1	1	1
Parks and Maintenance Manager	3	4	4
Parks and Maintenance Specialist	4	4	4
Senior Electrician	2	2	2
Senior Facilities Maintenance Technician	1	1	1
Senior Facilities Maintenance Worker	1	1	1
Senior Park Maintenance Technician	2	2	2
Senior Park Maintenance Worker	7	7	7
Senior Street Maintenance Technician	3	3	3
Senior Street Maintenance Worker	9	9	9
Street Maintenance Specialist	3	2	2
Street Maintenance Technician	8	8	8
	76	76	78
Utilities/Solid Waste			
Administrative Technician	1	1	1
Assistant Engineer	1	2	2

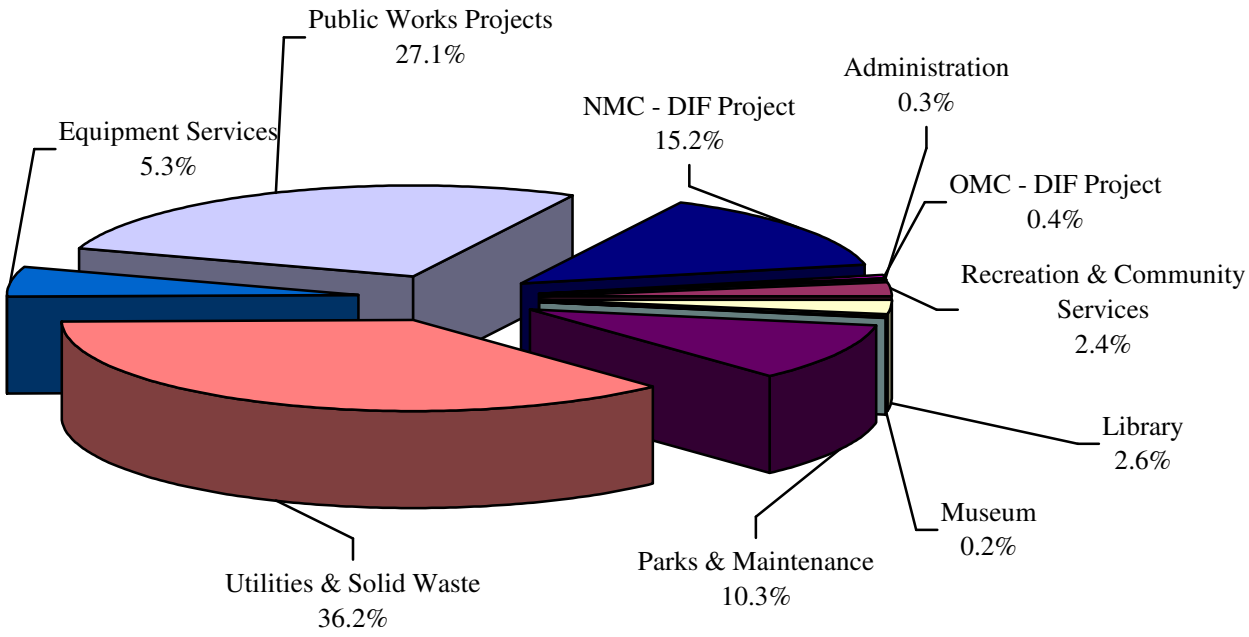
	2004-05	2005-06	2006-07
Assistant Utilities Director/Engineering	1	1	1
Assistant Utilities Director/Operations	1	1	2
Assistant Utilities Director/Solid Waste	1	1	1
Engineering Assistant	1	1	1
Engineering Assistant/GIS	1	1	1
Environmental Programs Manager	1	1	1
Environmental Technician	1	1	0
Maintenance Worker/Meter Reader	4	4	4
Office Specialist	6	6	7
Principal Engineer	2	2	2
Senior Associate Engineer	1	1	1
Senior Environmental Technician	1	2	2
Senior Solid Waste Collector	54	55	57
Senior Utilities Technician	5	5	5
Solid Waste Administrative Manager	1	1	0
Solid Waste Collector	20	20	20
Solid Waste Maintenance Worker	3	3	3
Solid Waste Manager	1	1	1
Solid Waste Service Representative	2	2	2
Solid Waste Specialist	3	3	4
Utilities Director	1	1	1
Utilities Maintenance Worker	12	12	12
Utilities Operations Manager	2	2	1
Utilities Project Manager	2	2	3
Utilities Service Representative	2	2	2
Utilities Systems Specialist	4	4	4
Utilities Technician	10	11	11
Water Production Operator	2	3	3
Water Production Specialist	1	1	1
Water Production Technician	1	1	1
Water Quality Specialist	2	2	2

	2004-05	2005-06	2006-07
Water/Wastewater Technician	1	1	1
Welder	1	2	2
	153	159	162
Equipment Services			
Administrative Technician	1	1	1
Communications Technician	1	1	1
Equipment Mechanic	7	7	7
Equipment Service Technician	2	2	2
Equipment Services Director	1	1	1
Fire Equipment Mechanic	1	1	0
Inventory Assistant	3	3	3
Lead Mechanic	2	2	2
Maintenance Worker	0	0	1
Parts Specialist	1	1	1
Senior Equipment Mechanic	7	8	9
Senior Fire Equipment Mechanic	1	1	1
	27	28	29
Total Public Works Agency	***323***	***330***	***338***

Public Works/Community Services

Total Funds: $190,418,224
General Funds: $24,832,510
Other Funds: $165,585,714

OTHER FUNDS CONSIST OF:
Gas Tax - $985,000
Park Development - $281,000
C.D.B.G. - $2,878,645
General Fund Grants - $3,812,995
Capital Projects - $15,663,467
Parkway Maintenance - $573,791
Water Operating - $25,455,302
Water Capital - $30,529,970
Sewer Operating - $10,842,598
Sewer Capital - $1,654,215
Solid Waste - $30,150,722
Solid Waste Facilities - $260,000
Equipment Services - $10,505,657
Information Technology - $250,000
Street Light Maintenance - $275,170
Facility Maintenance - $1,209,680
Storm Drain Maintenance - $338,200
Law Enforcement Impact - $91,302
OMC Water Impact - $714,250
Solid Waste Impact - $405,000
NMC Water Impact - $28,593,750
NMC Storm Drainage Impact - $115,000



AGENCY SUMMARY FOR FISCAL YEAR 2006-07

Public Works/Community Svcs

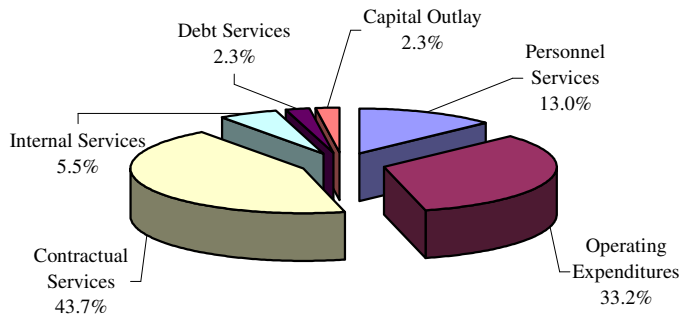
Agency incorporates the departments for Administration, Recreation and Community Services, Library, Museum, Parks and Maintenance, Utilities and Solid Waste, and Equipment Services.

Service Objective:

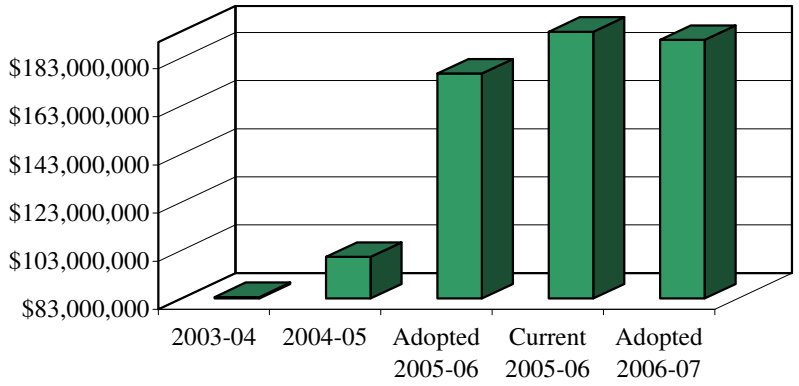
Committing to provide quality work and exceptional customer service to the residents and businesses of Ontario by managing and supporting the Parks & Maintenance, Utilities & Solid Waste, Equipment Services, Recreation & Community Services, Library, and Museum departments.

Adopted Budget Expenditures

$190,418,224



Expenditures



Budget

Expenditures Category	FY 2003-04	FY 2004-05	Adopted FY 2005-06	Current FY 2005-06	**Adopted FY 2006-07**	% Change to Adopted 05-06
Personnel Services	$ 16,841,037	$ 18,538,241	$ 22,836,484	$ 22,895,146	**$ 24,703,039**	8.2%
Operating Expenditures	$ 47,654,901	$ 55,863,809	$ 61,090,476	$ 63,901,643	**$ 63,220,777**	3.5%
Contractual Services	$ 8,045,668	$ 12,150,185	$ 72,361,204	$ 81,724,663	**$ 83,209,976**	15.0%
Internal Services	$ 6,437,624	$ 7,389,356	$ 9,046,081	$ 9,046,081	**$ 10,566,052**	16.8%
Debt Services	$ 1,423,135	$ 3,144,017	$ 4,975,730	$ 4,975,730	**$ 4,328,080**	-13.0%
Capital Outlay	$ 3,196,812	$ 3,201,836	$ 6,161,717	$ 11,285,118	**$ 4,390,300**	-28.7%
Total Expenditures	$ 83,599,177	$ 100,287,444	$ 176,471,692	$ 193,828,381	**$ 190,418,224**	7.9%
Annual Percentage Change		20.0%	76.0%	9.8%	-1.8%	
Annual Amount Change		$ 16,688,267	$ 76,184,248	$ 17,356,689	$ (3,410,157)	

Historical data may reflect fluctuations due to organizational restructuring.

Public Works/Community Svcs
2006-07 Department Summary

Department Title (Department ID)	Detail Book Page Number	2003-04 Actual	2004-05 Actual	2005-06 Adopted Budget	2005-06 Current Budget	2006-07 Adopted Budget	% Change to Adopted Budget 2005-06
Public Works/Comm. Svcs Admin. (087)	188	$ 428,558	$ 453,795	$ 565,913	$ 565,913	$ **580,138**	2.5%
Recreation & Community Svcs/Administration (049)	190	1,510,281	925,877	1,172,124	1,172,124	**1,219,425**	4.0%
Recreation & Community Svcs/Recreation Supervision (051)	191	254,084	324,038	144,499	143,499	**156,225**	8.1%
Recreation & Community Svcs/Sports/Aquatics (052)	192	260,097	304,041	381,209	387,458	**408,488**	7.2%
Recreation & Community Svcs/Cultural Programs (053)	194	319,026	233,257	349,445	369,134	**316,545**	-9.4%
Recreation & Community Svcs/Special Events/Facility Rental (054)	195	173,610	208,611	259,950	253,991	**274,413**	5.6%
Recreation & Community Svcs/Community Centers (056)	196	596,525	585,342	587,420	592,476	**692,306**	17.9%
Recreation & Community Svcs/Creekside Golf Course (057)	198	24,713	31,232	25,941	25,941	**27,622**	6.5%
Recreation & Community Svcs/Community Svcs Supervision (252)	199	222,346	194,017	216,903	218,383	**313,687**	44.6%
Recreation & Community Svcs/Senior Services (253)	200	197,613	241,058	266,487	269,311	**303,914**	14.0%
Recreation & Community Svcs/Youth/Teen Services (254)	202	317,658	407,828	509,493	518,563	**585,564**	14.9%
Recreation & Community Svcs/Community Events/Programs (255)	204	157,880	188,712	185,928	185,647	**199,216**	7.1%
Library/Library Administration (058)	205	1,182,647	1,273,318	1,332,810	1,396,562	**1,519,478**	14.0%
Library/Library Technical Support Svcs (059)	207	393,083	402,821	484,221	484,221	**650,718**	34.4%
Library/Main Library (060)	208	1,446,096	1,535,356	2,058,553	2,084,156	**2,276,868**	10.6%
Library/Branch Library (251)	210	385,085	406,535	1,133,917	1,133,917	**468,486**	-58.7%
Library/Library Projects (301)	212	53,439	317,374	214,033	235,358	**28,500**	-86.7%
Museum (116)	213	290,355	298,291	367,438	395,562	**415,823**	13.2%
Museum/Ontario History Gallery (117)	216	4,113	327	9,901	9,901	**-**	-100.0%
Museum/Museum Projects (304)	217	1,351	18,193	23,906	23,906	**-**	-100.0%
Parks & Maintenance/Street Maintenance Overlay (074)	218	1,093,040	1,031,122	975,700	1,006,525	**985,000**	1.0%
Parks & Maintenance/Roadway Maintenance (089)	219	1,151,064	949,613	1,536,093	1,605,054	**1,447,852**	-5.7%
Parks & Maintenance/Paint and Striping (090)	221	207,270	208,485	277,551	278,276	**379,617**	36.8%
Parks & Maintenance/Sidewalk (091)	222	1,445,098	1,507,297	1,467,375	1,464,042	**1,548,937**	5.6%
Parks & Maintenance/Street Light Maintenance (095)	224	279,604	234,541	522,567	537,498	**351,889**	-32.7%
Parks & Maintenance/Sign Repair and Construction (096)	225	239,702	229,792	323,445	323,445	**337,317**	4.3%
Parks & Maintenance/Parks & Maint. Supervision (097)	226	634,083	648,939	806,029	812,318	**858,220**	6.5%
Parks & Maintenance/Parks Maintenance (098)	227	1,997,461	1,896,272	2,083,329	2,139,318	**2,205,912**	5.9%

Public Works/Community Svcs
2006-07 Department Summary

Department Title (Department ID)	Detail Book Page Number	2003-04 Actual	2004-05 Actual	2005-06 Adopted Budget	2005-06 Current Budget	2006-07 Adopted Budget	% Change to Adopted Budget 2005-06
Parks & Maintenance/Parkway Tree Trimming (100)	229	670,613	704,134	657,293	659,793	**677,426**	3.1%
Parks & Maintenance/Parkway Maint. Dist #1 (102)	230	51,916	56,115	66,373	66,373	**63,502**	-4.3%
Parks & Maintenance/Parkway Maint. Dist #2 (103)	231	38,630	35,678	41,827	41,827	**44,747**	7.0%
Parks & Maintenance/Parkway Maint. Dist #4 (105)	232	161,185	159,258	204,946	204,946	**201,920**	-1.5%
Parks & Maintenance/Public Grounds Maintenance (106)	233	1,742,194	1,738,633	1,896,965	1,899,365	**1,908,110**	0.6%
Parks & Maintenance/Civic Center Grounds Maint (107)	235	82,240	87,285	105,062	106,462	**105,392**	0.3%
Parks & Maintenance/Westwind/Creekside (108)	236	115,604	103,687	139,011	139,551	**186,055**	33.8%
Parks & Maintenance/Civic Center Bldg Maintenance (109)	237	1,867,232	1,204,299	1,459,206	1,483,895	**1,613,116**	10.5%
Parks & Maintenance/Public Works Bldg Maint (110)	239	327,113	267,201	370,919	371,122	**394,715**	6.4%
Parks & Maintenance/Park Building Maintenance (111)	241	726,734	704,134	751,806	754,806	**835,529**	11.1%
Parks & Maintenance/Police Facility Bldg Maint (112)	243	168,445	580,610	866,193	991,445	**1,159,137**	33.8%
Parks & Maintenance/Community Events (113)	245	22,199	18,251	43,000	36,821	**43,000**	0.0%
Parks & Maintenance/Graffiti (114)	246	372,768	376,170	374,948	375,448	**377,370**	0.6%
Parks & Maintenance/Storm Drain Maintenance (145)	247	189,099	196,413	220,849	220,849	**338,200**	53.1%
Parks & Maintenance/Street Sweep/Debris Removal (146)	248	1,642,575	1,680,873	1,699,124	1,870,241	**1,806,919**	6.3%
Parks & Maintenance/Park Facilities (178)	249	109,178	124,031	219,700	238,097	**360,930**	64.3%
Parks & Maintenance/Community Centers Maintenance (179)	250	-	42,290	252,530	294,461	**92,750**	-63.3%
Parks & Maintenance/City Administrative Facilities (180)	251	-	2,074	28,125	684	**26,000**	-7.6%
Parks & Maintenance/Public Safety Facilities (181)	252	-	-	190,545	210,545	**50,000**	-73.8%
Parks & Maintenance/Misc Public Facilities (182)	253	295,237	386,828	500,000	643,537	**680,000**	36.0%
Parks & Maintenance/Sidewalk Construction (190)	254	99,984	150,000	150,000	403,000	**-**	-100.0%
Parks & Maintenance/Street Light Maint Dist #2 (249)	255	41,706	42,603	43,658	43,658	**46,733**	7.0%
Parks & Maintenance/Parkway Maintenance Dist #3 (318)	256	254,629	214,881	248,445	248,445	**263,622**	6.1%
Parks & Maintenance/Street Light Maint Dist #1 (319)	257	130,222	135,962	217,664	217,664	**228,437**	4.9%
Utilities/Solid Waste/Water Capital/Utilities (129)	258	522,196	2,871,578	5,399,256	5,439,498	**6,004,670**	11.2%
Utilities/Solid Waste/Sewer Capital/Utilities (130)	261	517,500	443,940	1,006,481	1,049,725	**734,215**	-27.1%
Utilities/Solid Waste/Environmental Eng/Water (136)	263	218,851	176,303	383,019	456,869	**465,277**	21.5%
Utilities/Solid Waste/Water Administration (137)	265	2,661,183	2,401,156	2,756,415	2,875,172	**2,945,072**	6.8%

Public Works/Community Svcs
2006-07 Department Summary

Department Title (Department ID)	Detail Book Page Number	2003-04 Actual	2004-05 Actual	2005-06 Adopted Budget	2005-06 Current Budget	2006-07 Adopted Budget	% Change to Adopted Budget 2005-06
Utilities/Solid Waste/Pumping Operation (138)	267	13,383,061	13,930,902	16,487,855	16,561,443	**17,471,671**	6.0%
Utilities/Solid Waste/Water Line Maintenance (140)	271	2,011,906	2,226,275	4,160,557	4,179,037	**4,573,282**	9.9%
Utilities/Solid Waste/Environmental Eng/Sewer (141)	274	325,010	414,062	645,996	722,385	**521,277**	-19.3%
Utilities/Solid Waste/Sewer Administration (142)	276	902,557	861,951	954,915	965,058	**899,023**	-5.9%
Utilities/Solid Waste/Sewer Maintenance (143)	278	6,364,686	6,188,203	9,131,320	9,309,169	**9,422,298**	3.2%
Utilities/Solid Waste/Solid Waste Supervision (147)	282	696,657	673,535	661,954	628,514	**529,512**	-20.0%
Utilities/Solid Waste/Automated Residential Collect. (149)	284	5,357,254	5,941,530	7,928,477	8,343,337	**8,048,272**	1.5%
Utilities/Solid Waste/Commercial Bin Collection (151)	286	7,276,860	8,287,872	10,227,974	10,513,431	**11,647,798**	13.9%
Utilities/Solid Waste/Drop Body Collection (152)	289	3,270,103	3,953,852	5,492,558	5,697,552	**5,604,078**	2.0%
Equipment Services/CNG Station (148)	291	337,315	470,462	525,000	527,029	**760,000**	44.8%
Equipment Services/Fleet Mgmt & Equip Replacement (153)	292	4,716,540	5,163,352	6,851,185	10,983,162	**3,422,337**	-50.0%
Equipment Services/Vehicle & Equipment Repair (154)	294	2,628,137	2,620,891	3,033,885	3,082,484	**3,417,352**	12.6%
Equipment Services/Preventive Maintenance (155)	296	1,726,923	1,874,855	2,166,528	2,172,269	**2,546,743**	17.5%
Public Works Projects (303)	298	6,307,052	11,033,024	42,786,137	49,189,674	**51,635,275**	20.7%
NMC-DIF Public Works Projects (353)	317	-	6,686,210	26,651,811	30,450,039	**28,908,750**	8.5%
OMC-DIF Public Works Projects (354)	322	-	-	190,000	527,000	**805,552**	324.0%
TOTAL PUBLIC WORKS/COMMUNITY SVCS		**$ 83,599,177**	**$ 100,287,444**	**$ 176,471,692**	**$ 193,828,381**	**$ 190,418,224**	7.9%

Historical data may reflect fluctuations due to organizational restructuring.

Recreation & Community Services

- Coordinated the 5th annual Teen Battle of the Bands at Jay Littleton Ballpark and summer concert program at the R. Jack Mercer Community Band Stand.
- Coordinated the City's volunteer effort for the 2006 Rose Parade Float using 511 volunteers working over 5,000 hours.
- Implemented weekend camping trips for youth/teens at Bon View Community Center and De Anza Teen Center.
- Collaborated with Chaffey Joint Union High School district to offer a teen college and job fair at the De Anza Teen Center.
- Honored local veterans with the "Salute to Veterans" program at Gardiner Springs Auditorium.
- Conducted Adult sports leagues for over 240 teams in basketball, softball and volleyball.
- Provided youth basketball leagues for more than 900 youth/teens.
- Offered over 300 contract classes each quarter that included arts, crafts, fitness, sports, special interest and tot classes.
- Offered a comprehensive aquatics program featuring youth and adult swim lessons, youth swim league, recreation swim and specialty classes at five pools throughout the City.
- Offered family programming through events such as Snow Day, Family 50's, Youth Art and Jazz Festival and the Independence Day Parade and Fireworks Show.
- Provided Tiny Tot classes at De Anza, Munoz and Westwind Community Centers for over 150 children per session.
- Conducted Mini Hoops and Soccer Kicks for 80 tot age children at De Anza Community Center.
- Conducted the 2nd Annual 5k Run in conjunction with Ontario High School.
- Conducted Red Ribbon Week assemblies at Berlyn, Bon View and Euclid Elementary schools and De Anza and Wiltsey Middle schools.
- Offered free summer lunch program at Bon View, De Anza and Munoz community centers.
- Hosted the California Park & Recreation State Conference.
- Offered Family Literacy Nights at Munoz Community Center.
- Continued to build and enhance collaborations with agencies in support of events, programs and services such as National Night Out, Quilters Convention, San Bernardino County Health Department's Annual Flu Clinic, Blindness Support classes, Chaffey Adult School-ESL classes, Family Solutions Bilingual Parent and Me classes, UCR's Alpha Center ISIS (I Strive I Succeed) Program and 2-1-1 Information/Referral program for the community.

Library

- Provided information, a place to learn and relax, and related services to 509,732.
- Answered 71,980 reference questions.
- Loaned 618,598 books, audio-visual items and other Library resources.
- Conducted 992 story times and other programs for 34,481 children and students.
- Opened the new Main Library after renovation and expansion was completed.
- Continued the teen reading program.
- Processed 14,984 books and audio-visual materials.
- Continued using volunteers and college work-study students for cost effectiveness.
- Continued to provide science and technology programming for children and families through the Ontario Science and Technology Learning Center at the Main Library.

Museum

- Completed second of three-year grant project from the Institute of Museum and Library Services: graduated 12 docents who have made a two-year commitment to provide volunteer assistance with school tours and programs.
- Continued Education Volunteer program.
- Completed installation of "Gem of the Foothills" local history exhibit.
- Presented 6 temporary exhibits and 11 associated public programs.
- Provided on-site school tours of Museum exhibits to over 1,500 students.
- Presented "Ontario History on the Go" - an in-class outreach program to 530 students.
- Received grant funding from Target Stores supporting "Family Discovery Days" of hands-on art activities and interactive performances.
- Completed initial conservation survey of museum collections with grant funding from the National Endowment for the Humanities.
- Received grant from local foundations for "Gem of the Foothills" exhibition and docent program.

Parks & Maintenance

- Removed 800,000 square feet of graffiti.
- Trimmed 10,221 trees.
- Planted 1,344 street trees throughout the City.
- Resurfaced 81 streets, totaling 2,525,285 square feet.
- Completed 300,000 square feet of minor overlays in the New Model Colony.
- Completed the maintenance service on 2,900 drains.
- Completed 10 Eagle Scout projects.
- Replaced 35,886 linear feet of curb and gutter.
- Eliminated 1-inch or less potential "trip and fall" sidewalk hazards.
- Completed 301,319 square feet of sidewalk repair.
- Installed 88 wheel chair ramps.
- Completed 54,184 curb miles of street sweeping.
- Installed 200 thermoplastic pavement legends.
- Completed the Anthony Munoz Park safety improvements to picnic shelters, restroom doors and parking lot gate.
- Completed the Littleton Ball Park demolition and construction of the concession stand, announcers booth, roof and replacement of light poles.
- Completed the Kimball Park restroom and parking lot installation.
- Completed the De Anza Park Community Center storage expansion and tiny tot room renovation.
- Repaired and improved 8 railroad crossings.
- Completed the design and bid construction of the Dorothy A. Quesada Community Center.
- Completed the design and bid construction of the D Street Community Center and park improvements.
- Completed the replacement of 3 HVAC units at the Police Facility.
- Completed the installation of the City's first "cool roof" at Fire Station #4.

Utilities

- Started delivery of water (5,000 acre-feet/year) from the Chino Basin Desalting Authority (CDA) facilities.
- Provided ongoing water/sewer system planning for the New Model Colony (NMC), including the review of Specific Plans and the preparation of a detailed water system analysis.
- Completed drilling of two NMC wells and started construction of a 6-million gallon NMC reservoir, and a 42-inch transmission main from the reservoir to the new 925' pressure zone serving a majority of the NMC.
- Completed three groundwater wells and final design is underway for a water treatment facility funded by the Metropolitan Water District (MWD) under the Dry Year Yield storage program.
- Coordinated with the Inland Empire Utilities Agency (IEUA) to complete the construction of a joint sewer line and remove four Ontario sewage lift stations.
- Completed Water Master Plan update, Urban Water Master Plan update and Recycled Water Master Plan.
- Expanded recycled water services to customers in the Old and New Model Colonies.
- Executed an agreement with Los Angeles World Airports (LAWA) to exchange surplus City property in and around the airport for property suitable for five future well sites.
- Provided water and sewer services to more than 33,000 customers.
- Replaced over 7,000 small water meters and converted all 3 & 4 inch manifold meters to radio read.
- Installed 5 chlorine analyzers and 4 water level transducers at various City wells to increase efficiencies in operations and to modernize the remote monitoring capabilities.
- Exchanged 4,000 less efficient toilets with low flow toilet at no cost to the customers and completed a Multi-Family Low-Flow Toilet installation at Archstone installing 1,000+ toilets.
- Designed, printed and mailed out a comprehensive Public Services Calendar which included the Water Quality Report that was awarded the regional "Best Public Education Program" and placed second in the State.
- Completed all necessary water quality monitoring and met all Federal, State and Local water quality mandates.
- Promoted the use of water efficient landscaping and watering systems.
- Cleaned 1.5 million feet of sewer lines, inspected and documented over 18,000 feet of sewer lines, and repaired over 30 sewer laterals.

Public Works/Community Services
Major Accomplishments
Fiscal Year 2005-06

Solid Waste

- Obtained grant funding to promote recycling of bottles and cans and proper disposal of waste oil, oil filters, and tires.
- Diverted nearly 27,000 tons of green waste and 11,000 tons of commingled recycling from Residential Waste Stream.
- Diverted nearly 4,500 tons of recyclable material from Commercial/Industrial Waste Stream.
- Collected over 46,000 tons of Residential and 154,000 tons Commercial/Industrial refuse.
- Completed 16 backyard-composting classes for residents.
- Conducted 40 waste assessments at City businesses.
- Collected over 35,000 gallons of oil at the Household Hazardous Waste Collection Center and Certified Collection Centers.
- Collected 65 tons of electronic waste.
- Produced and delivered four bilingual editions of the "Recycling News" newsletter and mailed to Ontario residents and businesses.
- Expanded "Recycling News" newsletter to two editions, mailed to all Ontario businesses, and emailed to 100 businesses.
- Implemented a Construction and Demolition Recycling program to maximize recycling of construction materials.
- Implemented a permitting process to track businesses conducting recycling within the City, and permitted six private recyclers.
- Started refuse and recycling services in the New Model Colony.
- Completed 7,790 Bulky Item Pickup requests.
- Completed contract for electronic routing services, and rerouted all residential and commercial routes for efficiency.
- Completed new base year study and application to comply with State mandated recycling programs and increased the City's overall diversion percentage from 45% to 60% to comply with AB939.

Equipment Services

- Replaced 66 fleet and 18 police patrol vehicles.
- Applied for grant funds for alternative fuel vehicles (CNG).
- Participated in Hydrogen Vehicle Demonstration Project.
- Installed upgraded CNG fuel dispenser for public access.

Recreation and Community Services

Operate in a businesslike manner

- Implement a computerized ID card attendance program.
- Develop a community donation/sponsorship program.
- Continue the development of the Department Customer Service Program.
- Expand Internet registration and enhance departmental web site.

Pursue City's Goals and Objectives by working with other Governmental Agencies

- Continue to collaborate with schools to develop recreation programs at school sites.

Provide Enhanced Recreational, Educational and Cultural Activities

- Continue to provide a free summer concert program.
- Develop and implement a children's theater in the park program.
- Expand the movie in the park program.
- Expand the Volunteer program with the emphasis on teens.
- Continue to expand youth sports leagues.
- Continue to offer a wide variety of contract classes for both youth and adults.
- Develop teen art classes and programs.
- Expand summer and holiday sports camps.
- Develop Back to School Day offering free school supplies to children in the community.
- Develop fitness center at Westwind Community Center.
- Expand Adult Sports programs.
- Fully implement the Recmobile program.
- Continue to serve the community at a temporary location during reconstruction of the Dorothy A. Quesada Community Center.
- Continue to offer a free summer lunch program.
- Complete park site plans for all City parks.

Library

Provide Enhanced Recreational, Educational and Cultural Activities

- Provide excellent customer service with quality staff by providing well-selected resources, reference and information service, and public use computers.
- Develop and implement new and expanded programs at the new Main Library.
- Continue to implement the Mission, Goals and Objectives adopted by the Ontario City Library Board of Trustees.
- Expand resources and materials available to the South Ontario community at the joint use Colony High Branch Library.
- Continue children's programs, including summer and winter reading programs, story times, and after school activities, and provide an enjoyable place for children to gather and study.
- Add new programs for teens and offer teen activities throughout the year.
- Work with other City departments to provide useful, informative, and entertaining programs for the public.
- Continue to offer computer classes for children, teens, and adults at both the Main and Branch libraries.
- Work with City staff and consultants to plan library service for the future residents of the New Model Colony.
- Work with schools, colleges, and teachers to encourage reading, life-long learning, and full use of library resources to enrich school curriculums.
- Continue participation in local, state, and federal/national organizations to maintain awareness of opportunities to enhance Library services.

Museum

Provide Enhanced Recreational, Educational and Cultural Activities

- Complete Institute of Museum and Library Services grant project establishing Docent Program.
- Continue recruiting and training Education Volunteers to assist with tours and "Ontario History on the Go," the Museum's in-class educational outreach program.
- Present 15 temporary exhibits and programs in the North Wing galleries.
- Re-open Carlson Gallery in the South Wing.
- Present three "Family Discovery Days" (hands-on art activities, performances etc).

- Work with the Museum's non-profit support group, the Museum of History and Art, Ontario Associates to strengthen private support for museum programs.
- Seek grant funding from the Institute of Museum and Library Services for a two-year inventory and cataloguing project and grant funding from the National Endowment for the Humanities to continue preservation of the collections.

Parks & Maintenance

Focus Resources in Ontario's Commercial and Residential Neighborhoods

- Complete 1,000,000 linear feet of traffic striping.
- Inspect 1,962 stop signs for reflectivity.
- Remove 800,000 square feet of graffiti.
- Trim 11,500 parkway street trees.
- Plant 1,300 parkway street trees.
- Complete all concrete repairs and wheelchair ramp installations in the Ontario Cares focus area, Lincoln Phase I and II.

Invest in the City's Infrastructure (Water, Streets, Sewers, Parks, Storm Drains and Public Facilities)

- Resurface streets and complete minor overlay work per the Pavement Management System.
- Complete installation and/or expansion of 4 concrete cross gutters.
- Repair City sidewalks as part of the City Safe Pathways-to-Senior Citizen Housing and City Parks.
- Eliminate 2,500 1-inch or less potential "trip and fall" sidewalk hazards.
- Repair 40,000 linear feet of curb and gutter throughout the City.
- Install 400 thermoplastic pavement legends.
- Perform maintenance service on 3,000 storm drains.
- Complete shoulder maintenance work of approximately 100 lane miles.
- Complete construction of the Dorothy A. Quesada Community Center.
- Complete construction of the D Street Park Community Center and park improvements.
- Complete conceptual design work for the New Model Colony parks.
- Complete the design work and start construction of the Ontario Sports Complex.

- Implement approved design plan for Phase II of the Public Works Agency Master Plan.
- Complete the renovation of the Cypress Park tot lot.
- Implement the approved design plan for the Tiny Tot room at the Anthony Munoz Community Center.

Utilities

Invest in the City's Infrastructure (Water, Streets, Sewers, Parks, Storm Drains and Public Facilities)

- Increase water service reliability by participation in regional water supply projects creating interconnections between the water systems of Ontario and surrounding agencies, and installing backup power source for new and existing wells.
- Expand the use of recycled water.
- Complete the City's Sewer Master Plan update.
- Complete preliminary design and CEQA review and start final design for a water reservoir north of Foothill Boulevard to provide additional storage capacity for the 1212 Pressure Zone.
- Complete the construction of three groundwater wells and final design for a water treatment facility funded by MWD under the Dry Year Yield storage program.
- Complete design for two wells (#42 and #43), and equipping a third well (#44) to replace aging facilities in the OMC.
- Complete the construction of the last phase to replace the remaining chlorine gas equipment at City wells with on-site generation of liquid chlorine to improve community safety.
- Complete the construction of two connections to the regional IEUA sewer line to divert some of the sewer flows from the Magnolia Lift Station.
- Complete the last phase for the rehabilitation and metering of remaining pressure reducing stations.
- Complete the equipping of two NMC wells.
- Complete the construction of a 6-million gallon NMC reservoir located at the intersection of Jurupa Street and Dupont Avenue.
- Complete the construction of a 42-inch transmission main from the 6-million gallon reservoir to the new 925' pressure zone serving a majority of the NMC.
- Continue to pursue grant opportunities for funding of various projects.
- Conduct all required water quality monitoring and reporting pursuant to Federal, State and local drinking water regulations.

- Replace 5,600 water meters to add remote read capabilities.
- Increase security of our water and wastewater by upgrading fencing and access control devices.
- Increase water conservation activities.
- Identify deficiencies in the wastewater collections system by means of televised inspections and flow monitoring, and repair or replace sewer lateral within the right-of-way to new standard as needed.
- Clean all sewer lines, televise up to 220,000 feet of sewer line, and inspect all sewer manholes and install lockable manhole covers in areas prone to vandalism.
- Phase out 4 sewer lift stations after diverting all the flows to the newly constructed Eastern Sewer Trunk, and maintain the remaining two sewer lift stations.

Solid Waste

- Obtain grant funding to promote recycling of bottles and cans and proper disposal of waste oil, oil filters, and tires
- Divert 31,000 tons of green waste and 15,500 tons of commingled recycling from Residential Waste Stream.
- Divert 5,000 tons of recyclable material from Commercial/Industrial Waste Stream
- Expand the woodwaste route to collect 4,200 tons.
- Collect 48,000 tons of Residential and 158,000 tons Commercial/Industrial refuse.
- Develop and implement recycling education/promotion plan for commercial and residential sectors, including conducting waste assessments.
- Develop comprehensive monitoring programs for Private Recycler Permits and C&D Recycling Plan.
- Audit and improve recycling programs at City facilities.
- Implement Automatic Vehicle Locator (AVL) and wireless communication technology in Solid Waste trucks.
- Complete integration of FleetRoute routing program.
- Complete comprehensive audits of all residential accounts.

Equipment Services

Operate in a Businesslike Manner

- Continue efforts to meet Federal, State and Local transportation and environmental regulations.

- Target 8 vehicles for the Vehicle & Equipment Beautification Program.
- Pursue replacement of existing fleet vehicles with alternative CNG vehicles when possible.

Pursue City's Goals and Objectives by Working with Other Governmental Agencies

- Seek grants from AQMD and Federal/State agencies to assist in the purchase of Clean Air vehicles and construction of infrastructure.
- Participate in Hydrogen Vehicle Demonstration Project.

Invest in the City's Infrastructure (Water, Streets, Sewers, Parks, Storm Drains and Public Facilities)

- Complete upgrades to the CNG Public Access facility and expand on site slow-fill capacity.

Public Works/Community Services

Performance Measures

Fiscal Year 2006-07

Recreation & Community Services	Page, Goal #	Actual FY 2004-05	Actual FY 2005-06	Target FY 2006-07
Train and certify aquatic personnel	Pg. xxix, 7	24	29	29
Increase number of contract classes offered to community	Pg. xxix, 7	1245	1350	1400
Continue Red Ribbon program at local schools	Pg. xxix, 7	5	7	7
Increase on-line registration participation	Pg. xxix, 7	650	750	825
Increase number of family events	Pg. xxix, 7	50	53	56
Serve nutritious lunches at community centers in the summer	Pg. xxix, 7	6,855	5,144	5,000
Increase number of teen programs at De Anza and Colony H.S. sites	Pg. xxix, 7	32	48	60
Increase number of teen participants at De Anza and Colony H.S. sites	Pg. xxix, 7	680	1300	1500
Library				
Increase the number of Library staff visits to elementary schools	Pg. xxix, 7	30	16	35
Provide preschool programs, including story times and other activities	Pg. xxix, 7	220	136	225
Provide computer classes for public and staff	Pg. xxix, 7	32	21	30
Increase teen participation in Library programs	Pg. xxix, 7	5%	5%	20%
Museum				
In-class presentations of educational outreach programs	Pg. xxix, 7	7	12	15
Provide on-site school tours	Pg. xxix, 7	12	39	50
Present exhibits and public educational programs	Pg. xxix, 7	17	19	18
Parks and Maintenance Department				
Overlay programmed number of square feet of street	Pg. xxvii, 5	100%	90%	1,800,000
Provide weekly street sweeping	Pg. xxvii, 5	1,042 mi.	1,042 mi.	1,042 mi.
Provide annual tree trimming to meet 5 year cycle	Pg. xxvii, 5	New	N/A	100%

Public Works/Community Services

Performance Measures

Fiscal Year 2006-07

Utilities Department	Page, Goal #	Actual FY 2004-05	Actual FY 2005-06	Target FY 2006-07
Complete required water quality monitoring and reporting	Pg. xxvii, 5	100%	100%	100%
Complete Industrial Inspections and other environmental compliance requirements	Pg. xxvii, 5	100%	100%	100%
Complete emergency repairs for broken water mains within one week	Pg. xxvii, 5	90%	100%	100%
Complete emergency repairs for broken fire hydrants within one week	Pg. xxvii, 5	100%	100%	100%
Replace 20% of water meters	Pg. xxvii, 5	100%	100%	100%
Exercise all gate valves and maintain fire hydrants	Pg. xxvii, 2	80%	80%	80%
Clean sewer lines	Pg. xxvii, 6	80%	85%	85%
Utilities Engineering				
Complete design of Capital Improvement Projects	Pg. xxvii, 5	60%	56%	65%
Award construction contracts of Capital Improvement Projects	Pg. xxvii, 5	60%	80%	80%
Construction contracts completed	Pg. xxvii, 5	New	75%	25%
Solid Waste Operations				
Collect tons of “green waste”	Pg. xxvii, 5	21,400	27,000	31,000
Collect tons of “wood”	Pg. xxvii, 5	2,074	3,000	4,200
Collect tons of recyclable materials – Residential	Pg. xxvii, 5	10,777	11,000	15,000
Collect tons of recyclable materials – Commercial	Pg. xxvii, 5	4,100	4,300	5,000
Conduct Commercial Waste Assessments	Pg. xxvii, 5	150	200	200
Equipment Services				
Schedule a minimum of 50 hours of continued training to department employees	Pg. xxvii, 5	New	50%	100%
Complete vehicle smog inspections per state requirements	Pg. xxvii, 5	New	100%	100%