MEMORANDUM OF UNDERSTANDING



BETWEEN

San Bernardino Public Employees Association

And

City of Ontario



July 1, 2010 Through June 30, 2013

Table of Contents

ARTICLE I.	ADMINISTRATION	4
SECTION 1.01	PARTIES TO THE MEMORANDUM OF UNDERSTANDING	4
SECTION 1.02	RECOGNITION	
SECTION 1.03	CITY PERSONNEL RULES	
SECTION 1.04	EFFECT OF MOU	5
SECTION 1.05	DEFINITIONS	5
SECTION 1.06	MANAGEMENT RIGHTS	6
SECTION 1.07	EMPLOYEE RIGHTS	7
ARTICLE II.	EMPLOYMENT PROVISIONS	7
SECTION 2.01	PROBATIONARY PERIOD	7
SECTION 2.02	HOURS OF WORK	
SECTION 2.03	TRANSFERS AND JOB CHANGES	
SECTION 2.04	PROMOTIONS/APPOINTMENTS FROM WITHIN	
SECTION 2.05	Layoff Procedures	9
ARTICLE III.	CLASSIFICATIONS	10
SECTION 3.01	NEW CLASSIFICATIONS	
SECTION 3.02	HIGHER CLASSIFICATION WORK	
SECTION 3.03	CERTIFICATIONS/LICENSING	
SECTION 3.04	CLASSIFICATION REVIEW	
SECTION 3.05	CLASSIFICATION REVIEW APPEAL	11
ARTICLE IV.	COMPENSATION	11
SECTION 4.01	SALARY	
SECTION 4.02	SALARY SCHEDULE	
SECTION 4.03	Overtime	
SECTION 4.04	CONVERSION OF COMPENSATORY TIME	
SECTION 4.05	Standby	
SECTION 4.06	CALL BACK	
SECTION 4.07	ON-CALL DUTY	
SECTION 4.08	COURT APPEARANCES COMPENSATION	
SECTION 4.09	SHIFT DIFFERENTIAL	
SECTION 4.10	MATRON DUTY	
SECTION 4.11 SECTION 4.12	TRAINING AND LEAD DUTIES DIFFERENTIAL	
	SKILLS AND CERTIFICATIONS	
ARTICLE V.	LEAVES – PAID AND UNPAID	
SECTION 5.01	HOLIDAYS	
SECTION 5.02	VACATION	
SECTION 5.03	SICK LEAVE	
SECTION 5.04	PERSONAL LEAVE	
SECTION 5.05	BEREAVEMENT LEAVE	
SECTION 5.06	FAMILY MEDICAL LEAVES	
SECTION 5.07	CATASTROPHIC LEAVE	
SECTION 5.08	JURY/WITNESS DUTY	22
ARTICLE VI.	BENEFITS	
SECTION 6.01	HEALTH INSURANCE CONTRIBUTION	23

APPENDIX A.	SALARY GRADE TABLE: EFFECTIVE JULY 1, 2010	
ARTICLE XI.	FINAL SIGNATURES	37
	DURATION AND IMPLEMENTATION	37
SECTION 10.02 SECTION 10.03		
SECTION 10.01 SECTION 10.02		
	GENERAL PROVISIONS	
SECTION 9.04	RELEASE TIME	
SECTION 9.03	Union Stewards	
SECTION 9.01 SECTION 9.02	DUES DEDUCTION	
SECTION 9.01	ASSOCIATION AND MEMBERSHIP ACTIVITY	
ARTICLE IX.	REPRESENTATION	33
SECTION 8.08	AUTHORITY OF THIRD PARTY	
SECTION 8.07	GENERAL PROVISIONS	
SECTION 8.06	LEVEL V – ARBITRATION	
SECTION 8.04 SECTION 8.05	LEVEL IV	
SECTION 8.03 SECTION 8.04	LEVEL III – FORMALLEVEL III	
SECTION 8.02 SECTION 8.03	LEVEL I – INFORMAL REVIEWLEVEL II – FORMAL	
SECTION 8.01	DEFINITIONS	
ARTICLE VIII.	GRIEVANCE PROCEDURE	
SECTION 7.04	PENDING LITIGATION	
SECTION 7.03	PROGRESSIVE DISCIPLINE	
SECTION 7.02	EXCEPTIONS	
SECTION 7.01	DISCIPLINARY PROCEDURE	
ARTICLE VII.	DISCIPLINARY PROCEDURE	27
SECTION 6.09	FLEXIBLE SPENDING ACCOUNTS	27
SECTION 6.08	TUITION REIMBURSEMENT	26
SECTION 6.07	EMPLOYEE TRAINING	
SECTION 6.06	EMPLOYEE ASSISTANCE PROGRAM	
SECTION 6.05	Uniforms	
SECTION 6.03	RETIREMENT	
SECTION 6.03	INSURANCE COMMITTEE	24

APPENDIX B. GRIEVANCE FORM

Article I. ADMINISTRATION

Section 1.01 Parties to the Memorandum of Understanding

This Memorandum of Understanding (hereinafter known as MOU) is made and entered into by and between the City of Ontario (hereinafter known as the City) and the San Bernardino Public Employees' Association (hereinafter known as the Association).

Section 1.02 Recognition

The City hereby formally recognizes the San Bernardino Public Employees' Association as the Representative for those employees employed by the City and defined in Rule I, Section 26 of the Personnel Rules and Regulations, in the following classifications:

CLASSIFICATION TITLES		
Account Clerk	Forensic Specialist Trainee	Recreation/Community Services Coordinator
Administrative Aide	Forensic Supervisor	Recreation/Community Services Supervisor
Administrative Specialist	GIS Analyst	Revenue Services Specialist
Administrative Technician	GIS Specialist	Senior Code Enforcement Officer
Assessment District Specialist	Irrigation Conservation Specialist	Senior Combination Building Inspector
Asset Forfeiture Fiscal Coordinator	Landscape Planner	Senior Environmental Technician
Assistant Engineer	Lead Forensic Specialist	Senior Landscape Planner
Assistant Planner	Lead Mechanic	Senior Librarian
Associate Civil Engineer	Librarian	Senior Library Assistant
Associate Engineer	Library Assistant	Senior Library Clerk
Associate Planner	Library Clerk	Senior Neighborhood Improvement Specialist
Building Plans Examiner	Management Analyst	Senior Police Records Specialist
Central Services Specialist	Museum Curator	Senior Public Safety Dispatcher
Code Enforcement Officer	Neighborhood Improvement Specialist	Senior Public Works Inspector
Combination Building Inspector	Office Assistant	Senior Recreation/Community Services Supervis
Communications Supervisor	Office Specialist	Solid Waste Supervisor
Crime Analyst	Parks & Maintenance Supervisor	Street Maintenance Supervisor
Crime Prevention Specialist	Permit Technician	Supervising Code Enforcement Officer
Cross-Connection Control Specialist	Plan Checker	Supervising Librarian
Custodial Services Supervisor	Police Grants Analyst	Supervising Library Clerk
Customer Services Representative	Police Records Specialist	Supervising Public Works Inspector
Disaster Preparedness Analyst	Police Records Specialist Trainee	Survey Party Chief
Engineering Aide	Police Records Supervisor	Survey Technician
Engineering Assistant	Police Technician	Utilities Supervisor
Engineering Assistant/GIS	Project Coordinator	Water Production Operator
Environmental Technician	Public Safety Dispatcher	Water Production Supervisor
Evidence Technician	Public Safety Dispatcher Trainee	Water Quality Specialist
Facilities Maintenance Supervisor	Public Works Inspector	Water/Wastewater Technician
Fire Safety Specialist	Purchasing Assistant	
Forensic Specialist	Purchasing Clerk	

Recognition is granted for the purpose of meeting and conferring on wages, hours, working conditions and general representation of employees defined within this section.

This MOU does not cover administrative clerical personnel or any other position, which has been classified as Confidential Personnel in accordance with the Resolution on Employer-Employee Relations.

Section 1.03 City Personnel Rules

It is understood and agreed that there exists within the City, in written or unwritten form, certain personnel rules, policies, practices and benefits, generally contained in the "City of Ontario Personnel Rules and Regulations" and the "Administrative Manual" of the City of Ontario, which shall continue in effect, except for those provisions modified by this MOU, unless and until modified in accordance with state laws, orders, regulations, official instructions or policies.

Section 1.04 Effect of MOU

- A. The parties acknowledge that during the negotiations which resulted in this MOU, each had the unlimited right and opportunity to make demands with respect to any subject or matter not removed by law from the area of collective bargaining, and that the understandings and agreements arrived at by the parties after the exercise of that right and opportunity are set forth in this MOU.
- B. This MOU supersedes all previous agreements, understandings, and prior practices related to matters included within this MOU.

Section 1.05 Definitions

A. BARGAINING UNIT

The employees defined in Section 1.02, Recognition.

B. CALENDAR DAY

A 24 hour day beginning at 12:00 midnight and ending the following 12:00 midnight.

C. CALENDAR YEAR

The period of 12 consecutive months commencing on January 1st and ending on December 31st.

D. EMERGENCY

A circumstance requiring immediate action; a sudden, unexpected happening; an unforeseen occurrence or condition.

E. EMPLOYEE

- 1. <u>Regular Status Employee</u> An employee in a full-time, regular position who has completed the probationary period.
- 2. <u>Probationary Employee</u> An employee in a full-time, regular position who has not completed the probationary period.

F. WEEK

Seven consecutive calendar days beginning on Sunday and continuing through Saturday.

G. WORKING DAY

A daily work period an employee is regularly scheduled to work each day. For example, an employee working a 5/8 schedule would have an eight-hour working day; an employee working a 9/80 schedule would generally have eight 9-hour working days, one 8-hour working day, and one flex day in a two week period; and an employee on a 4/10 work schedule would have a ten-hour working day; an employee working a 11½-hour schedule would generally have six 11½-hour working days and one 11-hour working day in a two week period.

H. WORK WEEK

The work week for all schedules shall begin on Sunday and end on Saturday. The City may adjust the work week definition for modified work schedules to be in compliance with the Fair Labor Standards Act.

Section 1.06 Management Rights

- A. There are no provisions in the MOU that shall be deemed to limit or curtail the City in any way in the exercise of the rights, powers, and authority which the City had prior to entering into this MOU unless and only to the extent that the provisions of this MOU specifically curtail or limit such rights, powers and authority.
- B. The rights of the City include, but are not limited to:
 - 1. The exclusive right to determine the mission of its constituent departments, commissions, and boards.
 - 2. Set standards of service.
 - 3. Determine the procedure and standards of selection for employment and promotion.
 - 4. Direct its employees.
 - 5. Relieve its employees from duty because of lack of work, or for other legitimate reasons.
 - 6. Maintain efficiency of government operations.
 - 7. Determine the methods, means and personnel by which government operations are to be conducted.
 - 8. Determine the content of job classifications.
 - 9. Take all necessary actions to carry out its mission in emergencies.
 - 10. Exercise complete control and discretion over its organization and the technology of performing its work.
 - 11. Discharge, suspend, demote, reprimand, and withhold salary increases and benefits, or otherwise discipline employees for cause.
 - 12. Establish reasonable employee performance standards, including, but not limited to, quality and quantity standards, and require compliance herewith.

C. Where required by law, the City agrees, prior to implementation, to meet and confer with the Association to discuss the impact of the exercise of a City right upon wages and hours and other terms and conditions of employment of bargaining unit members unless the impact consequences of the exercise of a management right upon the bargaining unit members are provided for in this MOU, Personnel Rules and Regulations or Departmental Rules and Regulations.

Section 1.07 Employee Rights

- A. The City shall afford regular employees the procedural due process safeguards as set out in the published decisions of the California courts.
- B. An employee shall have right of Association representation when the employee reasonably anticipates that such a meeting is for the purpose of disciplining the employee, or is to obtain facts to support disciplinary action that is probable, or that is being seriously considered.

Article II. EMPLOYMENT PROVISIONS

Section 2.01 Probationary Period

A. OBJECTIVE

The probationary period is to be regarded as an integral part of the testing procedures and shall be utilized for closely observing an employee's work and adjustment within the organization.

B. LENGTH

- 1. An original appointment is defined as an appointment of a new hire, rehire, or temporary/part-time employee being appointed to a regular position. All original appointments shall be subject to a probationary period of 12 months.
- 2. A promotional appointment is defined as the appointment of a current full-time employee who is promoted into another full-time position. Promotional appointments into the classifications of Communication Supervisor, Senior Public Safety Dispatcher, Public Safety Dispatcher and Public Safety Dispatcher Trainee shall be subject to a probationary period of 12 months. All other promotional appointments for employees who have attained regular status in a prior classification shall be subject to a probationary period of 6 months. Promotional appointments for employees who have not attained regular status in a prior classification shall be subject to a probationary period of 12 months. Time served during a temporary promotion does not count toward the probationary period in the higher classification.
- 3. Upon initial implementation of this provision, an exception will be made as follows: Employees who: were hired prior to July 1, 2010; do not have regular status in any classification as of July 1, 2010; and are promoted prior to attaining regular status in any classification, shall be subject to a promotional probationary period of 6 months. This exception does not apply to the classifications of Communication Supervisor, Senior Public Safety Dispatcher, Public Safety Dispatcher, and Public Safety Dispatcher Trainee.

4. If a probationary employee is on leave for more than 30 consecutive calendar days during the probationary period, that employee's probationary period shall be extended by the duration of the employee's consecutive leave. The Department Head may also extend an employee's probation by up to a total of six months upon written notice delivered to the employee prior to the completion of his/her original appointment period.

C. REJECTION

During the probationary period, an employee may be terminated by the department head without cause and without right of appeal. Notification of probationary rejection shall be in writing to the employee and may be given without advance notice.

An employee who is rejected while serving a probationary period after promotion shall be returned to his/her previous classification provided the employee had regular status in that classification.

Section 2.02 Hours of Work

All employees are subject to the "Meal Time" and "Breaks-Rest Periods" policies found in Rule XXVI, "Hours of Work" of the Personnel Rules and Regulations.

Section 2.03 Transfers and Job Changes

- A. A transfer is the movement of an individual from one department to another while remaining in the same classification with similar duties and responsibilities. A transfer may be initiated at any time by the City Manager upon the recommendations of the department heads concerned, or to meet the service needs of the department. All transfers must be within comparable classes, and no person shall be transferred to a position for which he or she does not possess the minimum qualifications. A transfer shall not be used to circumvent the regulations surrounding promotion, demotion, advancement or reduction. If the employee being transferred has attained regular status in his or her classification, a new probationary period shall not be required. If a probationary employee is being transferred, the employee will be required to complete the probationary period based on the original end-of-probation date.
- B. Vacant positions within a classification may be filled by transfers on the basis of seniority by other employees within that classification provided that such a transfer shall not be detrimental to the mission of that department. In the event an employee requests a transfer and such transfer is not approved, the employee and the affected employee's organization shall be notified of the reason therefore in writing within 10 working days.

C. INTERNAL TRANSFER POLICIES FOR THE POLICE TECHNICIAN CLASSIFICATION

- 1. The Police Department shall strive to fill vacant Police Technician positions on a transfer basis.
- 2. When a request to fill a vacant or new Police Technician position has been approved by the City Manager's Office, a formal job bulletin shall then be issued by the Human Resources Department opening the position for 14 consecutive calendar days to solicit applications for transfer opportunities. If the structure allows for vacant position(s) to be available after such transfers are considered or completed, the department may open the recruitment to the public during the

- period of time transfer applications are being accepted for the purpose of establishing an eligibility list.
- 3. If it appears that it shall be necessary to open the recruitment to applicants other than City employees, the Police Chief or designee shall notify the affected employee(s) in writing or orally within 10 working days from such advertisements why the decision is to solicit applications on an open recruitment basis.
- D. A job change is an employee's voluntary movement into another classification at the same salary range or within 1%. A downward movement to a salary range within 1% will not be considered a demotion as defined in the Personnel Rules and Regulations. A job change may be affected at any time by the City Manager upon request of the employee and recommendations of the Department Heads concerned or to meet the needs of City service. An employee changing jobs must possess the minimum qualifications for the new classification. The probationary period requirement and return rights for job changes shall be the same as for promotions.

Section 2.04 Promotions/Appointments From Within

The City shall strive to fill vacant positions on a promotional basis.

Section 2.05 Layoff Procedures

- A. The City Manager may layoff regular and probationary employee(s), at any time for lack of work or other changes that have taken place. The employee(s) and the employee's organization are to be given two weeks' notice before such a layoff is to take place. The City shall meet and consult with the concerned employee organization on such matters as the timing of the layoff and the number and identity of the employee(s) affected by the layoff during the two-week period prior to the proper layoff action.
- B. A demotion or transfer to another department with the City Manager's approval may be made to prevent a layoff provided the employee is qualified by education and/or experience and is capable of performing the duties of the classification.
- C. In the event of a layoff, those employees with the least service in the classification affected shall be laid off first and be placed on a "Recall List" and shall be eligible for recall for one year from the date of placement on the list; if a recall begins, the most senior employees laid off in the classifications required shall be recalled first. Strict application of seniority shall prevail unless exceptional circumstances occur of which the concerned employee organization shall be fully apprised in advance. The order of layoff shall be:
 - 1. Temporary employees in the affected classification shall be removed first.
 - 2. Probationary employees in the affected classification shall be removed next.
 - 3. Exceptional circumstances may include the desirability of maintaining a balanced department or work unit and retaining employees in the classification, department, or section who have the ability to perform the work available.
- D. The employee scheduled to be laid off shall be entitled to displace to a position in a classification occupied by an employee with less overall City (displacement seniority) seniority provided it is in a position in which he/she formerly held a regular

appointment, and is qualified by education and/or experience, and is capable of performing the duties of the classification. The employee with the least displacement seniority shall be displaced by the employee scheduled for layoff. The employee displaced shall be considered as laid off for the same reason as the employee who displaced him/her, and shall in the same manner, be eligible to displace to a position in a classification in which he/she formerly held a regular appointment and is qualified by education and/or experience, and is capable of performing the duties of the classification.

E. Failure to return to work from layoff within 15 calendar days after notice to return by certified or registered mail to the employee at his/her last known address on file with the City Human Resources Office or by personal delivery shall constitute the employee's waiver to return to work and eliminates any future re-employment responsibilities placed on the City.

Article III. CLASSIFICATIONS

Section 3.01 New Classifications

The City agrees to meet and confer with the Association on any new classification approved, which appropriately should be added to the unit covered by this MOU.

Section 3.02 Higher Classification Work

- A. Any employee who temporarily performs the duties of a position in a higher classification for 80 consecutive hours shall continue to receive his/her normal rate of pay. Any subsequent work performed by the employee in the higher classification shall entitle the employee to be paid at the normal rate of pay for that classification while performing such duties with two exceptions:
 - 1. If more than 12 months has elapsed since the employee has last performed the work of the higher classification, the supervisor may require a performance test, not to exceed a normal working day at the employee's normal rate of pay.
 - 2. In the instances where new equipment or new operational procedures are involved, the supervisor may require a training period not to exceed 16 hours at the employee's normal rate of pay.
- B. In those instances where training is not involved, and if, in the supervisor's opinion, an employee is proficient in the higher classification, management has the authority to pay that employee at a higher classification pay rate.
- C. The higher salary rate payable shall commence on the 81st working hour following the temporary reassignment to the performance of duties of the higher classification. The higher rate of pay shall be defined as a five percent increase in pay or step one of the higher classification, whichever is greater.
- D. This assignment shall continue until the City no longer requires the employee to perform the duties of such assignment.
- E. At the end of such assignment the employee performing the temporary assignment shall be returned to his/her original position and salary range.

Section 3.03 Certifications/Licensing

When the City determines that a reclassification of a position requires an employee to obtain a specialized license or certificate, or if such a requirement is established for the position by a federal or state agency during an employee's employment in the position, the City agrees to assume the cost for such certification or license. The City may pay directly or reimburse the employee if the employee presents proof of payment. This provision shall not apply if the classification is identified as part of the City's Educational Incentive Program as outlined in Article XV of the City's Personnel Rules and Regulations.

Section 3.04 Classification Review

- A. An employee may request a classification review of his/her position. Such request shall be forwarded through the line of supervision on the appropriate form to the Human Resources Director.
- B. The employee shall not submit a subsequent request prior to 18 months after completion of any previous classification review unless the employee's position has undergone a considerable change in duties and responsibilities.
- C. The employee shall be notified in writing of the classification review decision.

Section 3.05 Classification Review Appeal

- A. An employee may appeal the decision of a classification review no later than 10 working days after such results have been provided to the employee. Such an appeal shall be filed with the Human Resources Department. Such an appeal shall include a detailed statement by the employee indicating his/her reasons for disagreement with the classification review decision.
- B. A authorized representative from the Human Resources Department shall hold a meeting with the employee no later than 14 working days after the classification review appeal filing. The authorized representative shall not be the same person who conducted the initial classification review. This individual shall respond in writing to the employee no later than 21 working days after the meeting with the employee.
- C. If the employee is not satisfied with the decision from Human Resources the employee may appeal the decision to the City Manager within 10 working days from Human Resource's response. The City Manager shall review and respond to the appeal within 10 working days of such appeal. The City Manager's response shall be final.
- D. Provisions within this section shall not be subject to the grievance procedures of this MOU.

Article IV. COMPENSATION

Section 4.01 Salary

Base salary as of July 1, 2010 shall remain the same.

Section 4.02 Salary Schedule

Wages for the various classifications are set forth in Appendix "A."

Section 4.03 Overtime

- A. The City reserves the right to schedule overtime work as required in a manner most advantageous to the City and consistent with the public interest and the requirement of municipal employment. The City further reserves the right to determine appropriate classification for overtime assignment, and those qualified for assignment, and the ability to utilize employees within appropriate classifications from departments other than that requiring the overtime.
- B. Overtime shall be paid for over 40 hours in any one week or over the regularly scheduled hours within the day at the rate of one and one-half (1½) times the normal hourly rate.
- C. Those employees eligible to receive overtime compensation may receive pay or may elect to receive compensatory time off at a rate equivalent to overtime pay.
- D. Every effort shall be made to allow the compensatory time to be utilized in conjunction with the employee's regularly scheduled days off.

Section 4.04 Conversion of Compensatory Time

- A. All compensatory time shall be recorded in the employee's compensatory time bank.
- B. All employees may retain a balance of all unused compensatory time not to exceed 240 hours at any given time, except for Communications Supervisors, Senior Public Safety Dispatchers, Public Safety Dispatcher and Public Safety Dispatcher Trainees who may retain up to 480 hours.
- C. Upon separation from the City, the employee shall be paid for any unused compensatory time.
- D. Employees may also convert accrued compensatory time to salary as provided for in Section 5.02(C).
- E. When an employee has accumulated the maximum allowable hours of compensatory time for their classification, no further compensatory time shall be accumulated, and the employee shall only be eligible for overtime pay in accordance with this MOU.

Section 4.05 Standby

- A. Standby for Court Appearance
 - 1. Employees required to be on standby while off duty for City-related possible court appearances, but not requiring actual court appearances, shall be entitled to accrue four hours of straight compensatory time except as modified by Item 4.05(A)(2) below.
 - 2. If the employee, on morning court session standby, is not excused and is notified of a requirement for afternoon court session standby, the employee shall be entitled to an additional four hours of compensatory time for the afternoon session except as modified by Item 4.05(A)(3) below.

- 3. If an employee has been on standby and subsequently is required to appear in court, the employee shall be entitled to receive only the pay for court appearance as provided under current policy for court appearance.
- B. Standby for Water Production Operator
 - 1. Employees in the Water Production Operator classification shall be assigned to be in a stand-by rotation on a continuous basis. Employees in the Water Production Operator classification shall not receive additional stand-by compensation.
 - 2. Employees shall receive compensation as provided for in Section 4.06 Call Back.

Section 4.06 Call Back

- A. Any employee who is called back to work in an emergency situation shall be paid at one and one-half (1½) times the employee's regular hourly rate for all hours worked.
- B. Water Production Operators shall be compensated for time as follows:
 - 1. When required to respond without physically returning to work, Water Production Operators shall be paid for actual time worked.
 - 2. When required to physically return to work, Water Production Operators shall be guaranteed a minimum of two hours pay at 1½ times the employee's regular hourly rate.

Section 4.07 On-Call Duty

- A. Effective July 1, 2001, unit employees in the classification of Forensic Specialist shall be eligible to receive compensatory time as compensation for on-call duty. On-call duty shall be from Friday at 7:00 am until the following Friday at 7:00 am. Employees who are assigned to be on-call shall receive 16 hours of compensatory time for each week of such duty, at straight time.
- B. The Department Head shall determine if a Public Safety Dispatcher or Senior Public Safety Dispatcher has sufficient knowledge to perform the on-call duties and is eligible to participate in the on-call program provided they are qualified to do so.
- C. Employees on-call are required to respond to call-outs within a reasonable period of time, depending on the nature of any particular call-out problem. In order to assure a reasonable response time, employees on-call are required to either carry a City-provided "beeper" or leave word with the Police Department Watch Commander where they can be reached by telephone when not at their place of residence. An employee on-call may exchange on-call duties with another employee receiving on-call pay, subject to the approval of the immediate supervisor.
- D. The Department Head shall establish a seniority-based list of all employees qualified to perform on-call duty. Each employee on the list shall have the opportunity to accept or decline on-call duty. In the event the senior employee at the top of the list declines the on-call duty, his/her names shall be placed at the bottom of the list and the next senior employee shall be given the opportunity to accept or decline the assignment. This process shall be repeated until one individual per assignment has accepted the assignment for that rotation. In the event no employee on the list

- accepts the assignment, the Department head, or authorized representative, may appoint employees from the list in order of the least senior employee first.
- E. The employees selected to serve on-call duty through the process set forth above shall continue in their assignment for a period not to exceed six consecutive months unless such employees are reselected utilizing the procedures set forth above.

Section 4.08 Court Appearances Compensation

Employees who are required to appear in court on behalf of the City during off-duty time shall be reimbursed for the actual time in court starting from the time they are scheduled to appear in court at the rate of time and one-half. The employee shall receive a minimum of two hours straight time for a morning appearance and two hours straight time for an afternoon appearance.

Section 4.09 Shift Differential

- A. The City shall pay a shift differential of 40 cents per hour for all hours worked by an employee when a majority of his/her regularly scheduled shift hours occur before 7:00 A.M. or after 5:30 P.M.
- B. Employees who are entitled to shift differential pursuant to Section 4.09(A) shall receive shift differential for any overtime worked, regardless of the hours of the day the overtime is worked.
- C. Employees who are not entitled to shift differential pursuant to Section 4.09(A) shall not receive shift differential for any overtime worked, regardless of the hours of the day the overtime is worked.
- D. Shift differential shall be paid for compensatory time used for those employees eligible to receive shift differential. Shift differential shall not be paid on other leave time, including but not limited to vacation, sick, holiday, jury duty, or military leave. Shift differential shall not be paid on leave cashed out.

Section 4.10 Matron Duty

Unit employees in the classification of Senior Police Records Specialist, Police Records Specialist and Police Records Specialist Trainee assigned by the Police Chief to perform Matron Duty shall receive an additional 1½% of the employee's base salary. The Police Department shall make such assignment in writing.

Section 4.11 Training and Lead Duties Differential

Employees classified as Public Safety Dispatcher or Senior Public Safety Dispatcher and Police Records Specialist, shall receive an additional five percent of their base salary, when assigned training duties or lead duties by the Police Department. The Police Department shall make such assignment in writing.

Section 4.12 Skills and Certifications

A. BI-LINGUAL

1. Employees assigned by the department head to perform bilingual translation as part of their regular duties, shall be entitled to bilingual differential pay. The Department shall make such assignment in writing. Such differential shall apply regardless of the total time required for such translation. Employees in such

positions must be certified as competent in translation skills by the Human Resources Department to be eligible for compensation.

2. Employees eligible for bilingual pay shall receive \$100 per pay period.

B. NOTARY

Employees assigned by the Department Head to perform notary duties as part of their regular duties shall receive additional compensation. Each full-time unit employee who meets the eligibility requirements, and is designated by the applicable Department Head and Human Resources Department to receive notary pay shall be compensated at the rate of \$25 per pay period.

Unit employees receiving notary pay shall also maintain their commission from the California Secretary of State. The City shall also pay for the cost of necessary stamps, journals, supplies, and fees associated with State and/or County requirements, as applicable.

C. COMBINATION BUILDING INSPECTOR CLASSIFICATION

Effective July 11, 2004, the City converted from the Uniform Building Code (UBC) certification program to the International Code Council (ICC) program. In accordance with the ICC Legacy Certification Program, the City will recognize the following UBC certifications as equivalent to the ICC certifications.

UBC Certification	ICC Certification
Combination Building Inspector	Combination Inspector
Combination Dwelling Inspector	Residential Combination Inspector
Building Inspector	Building Inspector
Electrical Inspector	Electrical Inspector
Mechanical Inspector	Mechanical Inspector
Plumbing Inspector	Plumbing Inspector
Building Plan Examiner	Building Plans Examiner

2. The new ICC certification requirements below only apply to new employees hired on or after July 11, 2004.

The certification requirements for specified Building Inspector classifications are defined as follows:

 a. Combination Building Inspector – 2 certifications Residential Building Inspector (RBI) and Commercial Building Inspector (CBI)

b. **Senior Combination Building Inspector** – 6 certifications

RBI and CBI plus any 4 of the following:

Residential Electrical Inspector

Residential Mechanical Inspector

Residential Plumbing Inspector

Commercial Electrical Inspector

Commercial Mechanical Inspector

Commercial Plumbing Inspector

- 3. Employees in the Combination Building Inspector classification will be promoted to the Senior Combination Building Inspector classification upon attainment of required ICC certifications defined in 4.12(C)(2). The employee must provide proof of the required ICC or UCB equivalent certifications prior to promotion.
- The City will continue to provide for job-related training such as CALBO and other code administration courses, subject to approval of management as described in Article 6.07 Employee Training.
- 5. Upon expiration of the employee's UBC certifications, employees will be required to recertify under the ICC program requirements.
- 6. The City and SBPEA agree to delete City of Ontario Personnel Rules and Regulations Rule XV, Section 4.A.8.
 - a. A 2.5 percent of base pay salary increase will be provided to employees in the following classifications who hold a valid UBC or ICC Residential Building Inspector certification:

Code Enforcement Officer Senior Code Enforcement Officer Supervising Code Enforcement Officer Neighborhood Improvement Specialist Senior Neighborhood Improvement Specialist

- b. A 7.5 percent of base pay salary increase will be provided to employees in the Senior Combination Building Inspector and Senior Combination Building Inspector/Plan Checker classifications who hold a valid ICC Combination Inspector certification or the UBC equivalent.
- c. A 2.5 percent of base pay salary increase will be provided to employees in the classifications of Senior Combination Building Inspector for each of the following ICC or UBC equivalent certifications: Building Plans Examiner, Electrical Plans Examiner, Mechanical Plans Examiner, and Plumbing Plans Examiner. The maximum total increase for the plans examiner certifications will not exceed 10 percent of base salary.
- d. Any employee formerly in the Senior Building Inspector (currently Senior Combination Building Inspector) classification receiving the 2.5% incentive described in City of Ontario Personnel Rules and Regulations Rule XV, Section 4.A.8 as of July 11, 2004 and who does not qualify for the 7.5% ICC Combination Inspector certification incentive described in Section 4.12(C)(6)(b) will continue to receive the 2.5% incentive for the duration of their employment in the Senior Combination Building Inspector classification. This provision will only apply to employees in the Senior Combination Building Inspector classification as of July 11, 2004 and not to any newly hired or newly promoted employee.

D. FORENSIC CERTIFICATION PAY

Forensic Specialist/Trainee, Lead Forensic Specialist and Supervising Forensic Specialist shall receive additional salary compensation of 2.5% of base pay for possession of a Latent Print or Crime Scene I, II, or III certificate from the International Association of Identification (IAI). Eligible employees can receive a maximum of 2.5% additional compensation regardless of the number of certifications

they possess. Eligible employees shall be responsible for all costs and time associated with the educational or training requirements to obtain such certificates.

Article V. LEAVES - PAID AND UNPAID

Section 5.01 Holidays

A. The following paid holidays, except as provided in provision 5.01 (B) below, shall be observed on the day specified.

New Year's Day	January 1 st
Martin Luther King's Birthday	3 rd Monday in January
Presidents' Day	3 rd Monday in February
Memorial Day	Last Monday in May
Independence Day	July 4 th
Labor Day	1 st Monday in September
Columbus Day	2 nd Monday in October
Veteran's Day	November 11 th
Thanksgiving Day	4 th Thursday in November
Day After Thanksgiving Day	Day after the 4th Thursday in November
Christmas Eve	December 24 th
Christmas Day	December 25 th
New Year's Eve	December 31 st

- B. For non-shift employees, any holiday listed in provision 5.01(A) which falls on Sunday shall be observed on the following Monday.
- C. Any holiday which falls on an employee's regular day off shall be compensated either as straight compensatory time or pay at the employee's option. The employee shall receive straight compensatory time or pay equal to their workday, not to exceed 10 hours per holiday, as follows:
 - 1. Employees on an 8-hour per day work schedule shall receive 8 hours of compensation.
 - 2. Employees on a 4/10 work schedule shall receive 10 hours of compensation.
 - 3. Employees on an 11.5 hour schedule shall receive 10 hours of compensation.
 - 4. Employees on a 9/80 work schedule shall receive compensation in accordance with their scheduled work day, as follows:
 - a. Employees shall receive the number of hours they were scheduled to work the day the holiday is observed (e.g. 9 or 8 hours).
 - b. If the holiday falls on the employee's regularly scheduled or "flex" day off, the employee shall receive 9 hours of compensation.

- D. Employees shall not be eligible for holiday pay for any pay period for which the employee either:
 - 1. has an unapproved leave of absence during the pay period, or
 - 2. is on a leave of absence without pay for the entire pay period.
- E. Any employee who is required to work on a holiday shall receive 1½ times the normal hourly rate except for shift employees who have work schedules other than the normal work-week (Monday through Friday).
- F. The parties agree that at the City Manager's discretion, City Hall may be closed between and including Christmas Eve through New Years. During this time, employees shall use applicable accrued time to cover the period of closure.

Section 5.02 Vacation

A. VACATION ACCRUAL RATES

1. Beginning with their date of hire, employees shall accrue vacation hours evenly over 26 pay periods each year as follows:

YEARS OF SERVICE	Hours/Year
0 - 1	80
2	88
3	96
4	104
5	112
6	120
7	128
8	136
9	144
10 - 11	152
12	160
13	168
14	176
15 & More	184

2. Vacation shall be accrued based on paid hours on a pro-rated basis. For example, if an employee is paid for 40 hours in an 80-hour pay period, the employee shall earn one-half of the normal accrual. Paid hours include regular work time, compensatory, holiday, vacation, bereavement, sick, personal, jury duty, military, and disciplinary leaves. It excludes amounts paid by any disability benefits, including short-term disability and workers' compensation.

B. MAXIMUM VACATION ACCRUAL

The maximum vacation accrual balance shall be 500 hours. Once the employee has a vacation accrual balance of 500 hours, no vacation hours will be accrued until the balance drops below 500 hours.

- C. VACATION AND COMPENSATORY TIME CONVERSION TO SALARY
 - 1. Unit employees may convert a minimum of 8 hours and a maximum of 200 hours of vacation and/or compensatory time each calendar year. Employees will have two conversion request opportunities each calendar year as specified in Section 5.02(C)(2). The total number of hours converted per calendar year shall not exceed 200. Such conversion shall be at the unit employee's base rate of pay that is in effect at the time of such conversion. Employees cannot convert balances below 40 vacation hours.
 - 2. Conversion requests shall be submitted on City forms to Payroll. The deadlines for conversion requests are as follows:

Request Due Date	Payment
2 nd Friday in May	1 st payday in June
2 nd Friday in November	1 st payday in December

Section 5.03 Sick Leave

- A. Employees are entitled to sick leave for:
 - 1. Any bona fide illness or injury
 - 2. Quarantine due to exposure to contagious disease.
 - 3. Any treatment or examination including, but not limited to, medical, dental, ocular.
 - 4. Death in the immediate family.
 - 5. Sickness of immediate family as provided for in Section 5.03(B).
- B. Employees may use up to 48 hours of sick leave per calendar year for sickness within the employee's immediate family in accordance with California Labor Code Section 233 (KinCare).
 - 1. Immediate family for this provision shall be as defined in Labor Code Section 233 or successor legislation.
 - 2. If applicable, leave taken pursuant to this provision will be counted concurrently with other family leaves.
 - 3. Employees must inform their supervisor when requesting the leave that the leave is being taken pursuant to this provision ("KinCare" leave).
 - 4. This provision may be changed if any changes are made to Labor Code Section 233.

- C. Employees are not entitled to sick leave for illness or injury arising out of employment, other than employment for the City, for monetary gain or other compensations, or by reason of engaging in business or activity for monetary gain or other compensation.
- D. Employees accrue sick leave at the rate of 96 hours per calendar year accrued evenly over 26 pay periods on a pro-rated basis based on paid hours as defined in Section 5.02(A)(2).
- E. During the first six months of service, sick leave and vacation time may be used for bona fide personal injury or illness. If an employee does not complete the probationary period, any wages advanced to the employee to cover sick leave shall be deducted from the final paycheck. Upon satisfactory completion of six months service, an employee shall be credited with earned sick and vacation leave less any hours that may have been used for an illness or injury during the first six months of service.
- F. There shall be no limit on the amount of sick leave that may be accrued by an employee.
- G. Sick Leave shall not be taken as vacation or compensated for in money at any time.
- H. When an employee has been on sick leave, the City reserves the right to make any investigation of the illness it deems necessary, even to the requiring of a doctor's certificate. On the first day of illness, the employee must notify the department before the end of the first hour after the shift begins if the employee is to receive sick leave credit.
- I. All determinations of sick leave shall be made by the Department Head concerned, subject to the approval of the Human Resources Director.

Section 5.04 Personal Leave

- A. Employees may use any compensatory time they have accrued, but no more than three working days of sick leave per calendar year, as paid personal leave, provided an emergency or other urgent and justifiable cause is presented at the time the request is made for:
 - 1. Bereavement leave for other than members of the employee's immediate family (immediate family is defined in Section 5.05(A) below);
 - 2. Court appearances when required to be present;
 - 3. Any other personal need requiring a leave during working hours when approved by the Department Head or their authorized representative.
- B. Employees must provide no less than two days written notice. Failure to provide such notice shall result in such leave to be taken without pay. The supervisor shall waive the two-day notice required provided the employee can demonstrate an urgent and justifiable reason for not providing the required notice.
- C. Personal leave shall be used in accordance with the rules set forth in the Personnel Rules and Regulations Manual and shall be charged at the employee's discretion against any unused sick leave, vacation, or compensatory time the employee has accumulated provided there is no conflict with the conditions outlined above.

Additional leave may be authorized by the City Manager from any leave accrued, or without pay.

Section 5.05 Bereavement Leave

- A. In the event of a death in an employee's immediate family, the employee shall be granted three working days paid bereavement leave (or five working days if death is outside the State boundaries or in excess of 250 miles from the employee's home). Immediate family is defined as spouse, children, parents, brother, sister, grandfather, grandmother, and the employee's mother-in law, father-in-law, step-father, step-mother, step-children, and grandchildren. Such bereavement leave shall not be charged against the employee's sick leave, vacation or accrued compensatory time.
- B. Employees shall be granted one working day paid personal leave to attend the funeral of an aunt, uncle, cousin, niece or nephew.
- C. Employees may be excused by Department Heads to attend the funeral of deceased City employees without loss of pay.
- D. Employees may be required to furnish evidence satisfactory to the City of the family member's death and the employee's relationship to the deceased family member.

Section 5.06 Family Medical Leaves

- A. Family Leave shall be granted in accordance with the California Family Rights Act (CFRA) of 1991 and the Family and Medical Leave Act (FMLA) of 1993, and any modified provisions and interpreted regulations for those respective statutes. For information concerning FMLA or CFRA, contact the Human Resources Department.
- B. Maternity, Paternity and Family Medical Care Leave of up to 12 weeks shall be granted in accordance with FMLA and CFRA statutes.
- C. Employees may utilize up to six weeks of accrued sick leave for leave of absences that fall under the provisions of the FMLA and CFRA. This sick leave may be in addition to any unpaid leave, which may be granted under the provisions of FMLA & CFRA. This sick leave shall be used prior to the unpaid leave provisions of FMLA & CFRA.
- D. Employees on any type of leave are required to use all eligible leave accruals, or the number of hours for full integration if integrating with disability programs, up to 80 hours per pay period. Employees are not permitted to take time off without pay if eligible leave accruals are available. Eligible leave accruals include, but are not limited to, vacation and compensatory time for any purpose, and sick leave accruals if used for qualified medical, bereavement, or personal reasons as defined in this Article.

Section 5.07 Catastrophic Leave

A. The City agrees to permit employees to contribute a portion of their accrued leave credit to another employee when such employee is on an approved leave of absence due to a verifiable illness or injury, caused by either physical or mental impairment. For such transfer to take place, the following conditions shall apply:

- 1. The Human Resources Department shall review all requests from the receiving employee to determine eligibility for catastrophic leave prior to the receiving employee or his/her Department requesting donations
- 2. Catastrophic illness or injury is defined as an unforeseen or sudden, unexpected illness or injury requiring immediate attention. Pregnancy is excluded from this provision; however, injuries or illnesses resulting from a pregnancy may be covered under this provision with a statement from the employees treating physician as the final authority.
- 3. The receiving employee shall be on a medical leave of absence for over 40 hours due to the illness or injury. A statement from the treating physician is required.
- 4. The receiving employee has exhausted all accrued leave and is therefore facing financial hardship.
- 5. The total number of hours that can be donated to the receiving employee from all contributing employees combined shall not exceed 520 hours within 26 consecutive pay periods.
- 6. The donating employee must have at least 96 hours sick leave remaining after such donation and the leave application rate shall be based on the donating employee's dollar value, which shall be adjusted proportionally to the receiving employee's rate.
- 7. The donations must be in whole hour increments. The amount of the donation credited each pay period shall be in accordance with the receiving employee's needs.
- 8. The donations are irrevocable, and shall be indistinguishable from other sick leave credits belonging to the receiving employee. Donations shall be subject to all taxes required by law.
- 9. Donations shall be made on a Catastrophic Leave form prescribed by the Human Resources Department.

Section 5.08 Jury/Witness Duty

- A. In the event any full-time employee is duly summoned to any court during their scheduled working hours for the purpose of performing jury service or serving as a witness, except in cases where the employee is a plaintiff, petitioner, defendant, respondent, or appellant; the employee shall be released from their regular duties with pay. Any fees for the performance of such service, excepting mileage or subsistence allowances, shall be remitted to the City.
- B. Any employee called for jury duty in Rancho Cucamonga must return to work if dismissed before 3:00 pm. If the employee is called to San Bernardino, he or she must return to work if dismissed by 2:00 pm. Upon return from jury duty, the employee shall present a certificate of service to their department.
- C. This section shall not apply when an employee is summoned or otherwise required to appear in court in the course of City business.

D. The City shall convert a shift employee's regularly scheduled shift to a day shift during the period of jury duty.

Article VI. BENEFITS

Section 6.01 Health Insurance Contribution

The City shall contribute up to a maximum of \$204.67 per month toward health insurance premiums for active and retired employees.

Section 6.02 Insurance

A. FRINGE BENEFIT CONTRIBUTIONS – HEALTH, DENTAL, VISION AND DISABILITY PLANS Active employees are required to enroll in City health, dental, vision and disability insurance programs. Employees may waive enrollment in a City health insurance plan if they provide proof of alternate group coverage. Unit employees shall be entitled to the following monthly fringe benefit contributions:

BENEFIT	BENEFIT STATUS	EFFECTIVE JANUARY 2010 PER MONTH
	Waived Coverage - Hired on or after December 1, 2001	\$270
	Waived Coverage - Hired on or before November 30, 2001	\$330
HEALTH	Single Coverage	\$515
	Two-party Coverage	\$660
	Family Coverage	\$835
DENTAL	All Employees	\$15
VISION	All Employees	Actual Premium for Employee Only Coverage

B. FRINGE BENEFIT INCREASES

Fringe Benefits contribution amounts shall be maintained at the same rate during the MOU term, except as provided for in Section 10.04(C).

C. ELIGIBILITY REQUIREMENTS

- 1. Employees must be full-time (i.e. scheduled for a minimum of 40 hours per week) and be in a paid status for a minimum of 15 hours per pay period to be eligible for the benefits of Section 6.02. Paid status includes hours paid for: regular work time, compensatory time off, vacation leave, bereavement leave, sick leave, jury duty leave, personal leave, paid military leave, disciplinary leave and paid holidays. It does not include amounts paid by any other disability benefits.
- 2. Employees on an extended leave of absence due to their own illness or injury who do not have sufficient leave accruals to meet the 15-hour minimum for paid status will be eligible to continue the fringe benefit contributions as follows:

- a. Regardless of whether the employee has leave accruals available to use, the City will continue its contributions toward employee fringe benefit contributions for a leave of absence not to exceed a total 26 consecutive pay periods.
- b. If the leave of absence is not consecutive, the continuation of the contributions toward fringe benefits shall not exceed 26 pay periods total in an 18-month period.
- c. The employee is responsible for payment of any benefit cost above the applicable fringe benefit contributions and any voluntary supplemental benefit plans during their leave period. If the employee fails to make timely payments, their benefits will be discontinued.
- 3. Employees who have leave balances must use all leave accruals available each pay period up to 80 hours, or up to the amount needed to reach 80 hours when combined with disability and workers' compensation payments.

D. EXCESS FRINGE BENEFIT CONTRIBUTIONS

Any fringe benefit contributions not required to pay toward premiums shall be paid to the employee in cash.

E. DISABILITY

The City shall pay 100% of the premium toward the City's Disability Insurance Program for employees.

F. LIFE

The City shall provide \$30,000 term life insurance and \$30,000 accidental death and dismemberment insurance and shall pay the applicable premium amounts.

Section 6.03 Insurance Committee

The City agrees to continue the insurance committee, which shall have a representative, designated by the Association as one of its members. This committee shall have the responsibility to review the coverages in the appropriate insurance program; to represent an employee who has a question to the company; and assist in the drafting of specifications.

The committee shall be composed of one representative from the recognized employee units and one representative appointed by the City Manager. The Deputy City Manager shall be an ex-officio member of the committee and entitled to attend all meetings. The committee or any of its members may invite other individuals to participate as resource people whenever the need arises and prior notification is provided the committee chair. Where applicable, meet and confer may be reopened to discuss any proposal of the Insurance Committee approved by the majority of the Committee.

Section 6.04 Retirement

- A. The City's contract with the Public Employees' Retirement System includes:
 - ➤ Section 21354.4 2.5% @ 55 Modified Formula for Local Miscellaneous Members.
 - Section 20042 Highest Single Year
 - Section 20903 Two Years Additional Service Credit
 - ➤ Section 20965 Sick Leave Credit
 - Section 21024 Military Service Credit

- Section 21037 Cancel Payment for Optional Service Credit upon Retirement for Disability
- ➤ Section 21548 Pre-Retirement Optional Settlement Death Benefit
- Integration with Social Security
- B. The City will pay 8% of the employee's share of the retirement contribution.

Section 6.05 Uniforms

- A. The City shall pay each Unit employee in the following classifications a uniform allowance of \$400 per year the first paycheck in July:
 - 1. Code Enforcement series, including Code Enforcement Officer, Senior Code Enforcement Officer, and Supervising Code Enforcement Officer;
 - 2. Fire Safety Specialist;
 - 3. Forensic Specialist series, including Forensic Specialist Trainee, Forensic Specialist, Lead Forensic Specialist, and Forensic Supervisor;
 - 4. Plan Checker (Fire Department);
 - 5. Police Records series, including Police Records Specialist Trainee, Police Records Specialist, Senior Police Records Specialist, and Police Records Supervisor;
 - 6. Public Safety Dispatcher series, including Public Safety Dispatcher Trainee, Public Safety Dispatcher, Senior Public Safety Dispatcher, and Communications Supervisor: and
 - 7. The following additional non-sworn classifications in the Police Department that are required to wear a uniform: Crime Prevention Specialist, Evidence Technician, Office Assistant, Office Specialist, and Police Technician.
- B. The City shall provide eligible Unit employees listed in Section 6.05(A) with an initial set of uniforms as follows:
 - 1. If an employee works a 5/8 or 9/80 schedule, they receive 5 shirts, 5 pants, 1 pair of shoes, 1 belt, 1 jacket, 1 badge, 1 badge holder and 1 business card holder.
 - 2. If an employee works an 11½ hour or 4/10 schedule, they receive 4 shirts, 4 pants, 1 pair of shoes, 1 belt, 1 jacket, 1 badge, 1 badge holder and 1 business card holder.
- C. Employees in the classifications of Combination Building Inspector and Senior Combination Building Inspector shall receive and wear uniform polo shirts with City logo, as designated by the department. Such employees shall not be eligible to receive \$400 per year for the maintenance, cleaning and normal repair of such polo shirts.
- D. Uniforms damaged in the line of duty shall be replaced by the City. Each year the Department Head shall inspect employee uniforms and replace accordingly.

E. Employees in the classification of Water Production Operator who are required to wear safety shoes shall be reimbursed up to \$75 per fiscal year for such shoes. The shoes shall meet ANSI standards appropriate for the employee's work assignment and classification. The City shall also provide uniforms for employees in the classification of Water Production Operator. Water Production Operators are not eligible to receive the \$400 uniform allowance.

Section 6.06 Employee Assistance Program

The City agrees to continue an Employee Assistance Program (EAP) for all employees. The parties agree that the EAP cannot be successful without absolute confidentiality regarding employee/family utilization of the program. Confidentiality shall be maintained in full compliance with State and Federal regulations.

Section 6.07 Employee Training

Any training or educational class approved by management, that provides both the employee and the City with value shall be considered as time worked. Value is defined as course material that is directly related to the employee's job if it aids the employee in handling his or her present job better. This would include any class scheduled on an employee's regular day off.

Section 6.08 Tuition Reimbursement

- A. To provide encouragement for all unit employees to continue educational development, specified employees shall be eligible for reimbursement of tuition expenses. The City shall reimburse an eligible employee for the cost of tuition for academic courses that are determined to be job-related and subject to the following conditions:
 - 1. Regular, full-time, non-probationary employees are eligible.
 - 2. The determination that the course is job related shall be made by the employee's Department Head.
 - 3. The course shall provide college-level credit from an accredited educational institution.
 - 4. The employee is not eligible for assistance from any other source.
 - 5. Submission and approval of the request for reimbursement must be completed at least 30 calendar days prior to the start date of the course.
 - 6. Tuition is the only expense that shall be reimbursable. No reimbursement shall be made for lab fees, books, travel costs, etc.
 - 7. Classes shall not interfere with the employee's normal work hours.
 - 8. Certification of completion of the course with a passing grade must be obtained and submitted to the Human Resources Department within 60 calendar days after completion of the course.
 - 9. The maximum reimbursement amount paid to an eligible employee shall not exceed \$700 per calendar year.

B. Tuition reimbursement requests shall be submitted to the employee's Department Head for a determination that the course is job-related. After such determination is made, the Department Head shall forward the request to the Human Resources Department for processing. The Human Resources Department shall be responsible for notifying the employee of the disposition of the request prior to the start date of the course. Proof of payment and proof of completion shall be submitted to the Human Resources Department. Reimbursement shall be made within 30 calendar days following the receipt of proof of payment amount and proof of completion.

Section 6.09 Flexible Spending Accounts

The City will offer to all Unit employees the opportunity to participate in Flexible Spending Accounts (FSA). An FSA allows an employee to make pre-tax deductions for qualifying medical, dental and vision expenses, and dependent care expenses. The plan is established and administered in accordance with Section 125 of the Internal Revenue Service code.

Article VII. DISCIPLINARY PROCEDURE

Section 7.01 Disciplinary Procedure

- A. The disciplinary procedure provides that:
 - 1. The employee shall receive advance notice of the proposed disciplinary action 10 working days before the action is to be implemented. The notification time frame shall begin the day after the notice of the proposed disciplinary action is served. The notice shall include:
 - a. The specific grounds and particular facts upon which the proposed action is based:
 - b. Any materials, reports, or documents upon which the action is based.
 - 2. The employee shall have the right to respond to the proposed disciplinary action, orally or in writing, and shall have such responses considered by an independent reviewer of the proposed action. Such review shall be conducted by the Agency Head for the employee's department prior to the imposition of the disciplinary action. If the Agency Head is proposing the disciplinary action, an alternate City Agency Head shall conduct the review.
 - 3. Following the review of the proposed action, the Personnel Officer shall serve on the employee, by registered mail or personal delivery, a statement informing the employee of the results of the review. This statement shall inform the employee of the grounds for the decision and the acts or omissions, which support the grounds. This statement shall also include the employee's appeal rights.
 - 4. The employee shall have 14 calendar days to file an appeal with the Personnel Officer.
 - 5. Appeal Hearings:
 - a. Within 14 calendar days after a serious disciplinary action is imposed, the employee shall have the right to appeal the disciplinary action. An independent Hearing Officer shall hear the appeal. Such appeal shall be conducted as an evidentiary hearing.

- b. The Hearing Officer shall be selected from a list of names provided by the American Arbitration Association or the California State Mediation and Conciliation Service. The City and the appellant shall alternately delete names; the remaining name shall be selected as the Hearing Officer. As an alternative, the City and the appellant may mutually agree on the selection of a Hearing Officer. The Hearing Officer shall be selected within 15 days after receiving the list of potential Hearing Officers.
- c. The City and the appellant shall present written summaries of the issues to be considered, witnesses to be called, and any other materials to be considered by the Hearing Officer prior to the hearing. The City or the appellant may request that the hearing be recorded. The Hearing Officer shall schedule the hearing within 30 days after receiving the written materials. The Hearing Officer shall notify the City and the appellant of the date, time, location and estimated length of the hearing, at least 10 calendar days prior to the hearing date. The Hearing Officer may require the submission of written closing statements at the close of the hearing and prior to the issuance of a decision. Such closing statements must be submitted within 15 calendar days after completion of the hearing. The time periods in this Section may be extended by mutual agreement of the City and the appellant.
- d. After the hearing is completed, the Hearing Officer shall issue findings and a decision to overturn, modify, or uphold the disciplinary action. The Hearing Officer's decision shall be issued within 30 days after the completion of the hearing and the submission of closing statements, if required. The City or the appellant may request that the Hearing Officer's decision be submitted to the City Council for review. If submitted to the City Council for review, the City Council may overturn, modify or uphold the Hearing Officer's decision. The City Council's decision shall be final.
- e. The cost of the Hearing Officer's services shall be shared equally between the City and the appellant. Recording costs shall be borne by the requesting party or shared equally, if both parties request recording of the hearing. The City and the appellant shall each be responsible for their own representation costs, witness expenses, or any other costs associated with the hearing.
- f. If the appellant fails to attend a scheduled hearing or fails to submit their portion of the costs of the hearing, prior to the hearing, the appeal shall be considered abandoned. If the appeal is abandoned, there shall be no further administrative review or City Council review.
- 6. This disciplinary procedure should be used for all serious disciplinary actions which are normally considered (1) demotions, (2) discharges, (3) reductions in pay, and (4) suspensions.

Section 7.02 Exceptions

The above procedure may be deviated from in circumstances where there is a need for immediate action. In such cases, an employee may be ordered off the job if his/her conduct imperils the safety or welfare of the public, other employees, or said employee (i.e., drunkenness, violence, gross insubordination).

Section 7.03 Progressive Discipline

The City shall use the principles of progressive discipline, except in cases that are referred to in Section 7.02 of this Article.

Section 7.04 Pending Litigation

The City and the Association will meet and confer regarding the Disciplinary Procedure Article if legal proceedings against the City during the term of this MOU affect the current cost-sharing provisions of this Article.

Article VIII. GRIEVANCE PROCEDURE

Section 8.01 Definitions

- A. Complaint A concern of an employee, which arises from the application of a term of this MOU, existing City Rule(s), Regulation(s) or Policy(ies) regarding working conditions.
- B. Grievance A written allegation by an employee that there has been a violation, misapplication, or misinterpretation of a specific term(s) of this MOU, existing City Rule(s), Regulation(s) or Policy(ies) regarding working conditions.
- C. "Grievant A regular or probationary employee who alleges in a grievance that the employee has been directly wronged by a violation of a specific term of this MOU, existing City Rule(s), Regulation(s) or written Policy(ies) regarding hours, wages and terms and conditions of employment. The term "grievant" as used in this Article may refer to the Association when alleging a violation of Article XII, as provided for in this Agreement.
- D. Immediate Supervisor The appropriate supervisor or manager to whom the employee is accountable.
- E. Representative An employee or representative of the Association who, at the grievant's request, may be present at Levels I through IV. Representation of the employee at Level V shall be by an Association designated representative.
- F. Respond and File Personal delivery or deposit in the U.S. mail, postage prepaid. If mail delivery is used, it shall be by certified, return receipt requested mail and the certified receipt date shall establish the date of response or filing. If personal delivery is used, the calendar date of delivery shall establish the date of response or filing.

Section 8.02 Level I – Informal Review

- A. An employee shall have the right to present a complaint and to have the complaint considered by the immediate supervisor no later than 15 working days after the event giving rise to the complaint, or no later than 15 working days after the employee knew or reasonably should have known of the event giving rise to the complaint.
- B. The employee, whenever possible, shall attempt to resolve the complaint informally with his/her immediate supervisor.
- C. The immediate supervisor shall provide an answer to the employee no later than 14 working days after the Level I meeting. Such response shall be provided orally.

D. A resolution of the complaint at the informal level shall not be precedent setting.

Section 8.03 Level II – Formal

- A. If the complaint is not resolved through Level I informal discussions, the employee may file a Level II grievance with the Department Head no later than ten working days after the response from the immediate supervisor at Level I. The grievant shall state the following clearly and concisely on a grievance form provided by the City: (Appendix B)
 - 1. The specific term(s) of the MOU, City Rule(s), Regulation(s) or policy(ies) regarding working conditions, which have been violated;
 - 2. The action grieved, including names, dates, places and times and how it violated a specific term(s) of this MOU, City Rule(s), Regulation(s) or policy(ies) regarding working conditions;
 - 3. The remedy sought;
 - 4. The name and classification of the grievant and his/her signature;
 - 5. The name of the representative, if any; and
 - 6. The date of submission.
- B. The Department Head shall hold a meeting with the grievant at a mutually acceptable time and location no later than 10 working days after the receipt of the grievance. The Department Head shall respond in writing to the grievant within 10 working days of the Level II meeting.

Section 8.04 Level III

- A. In the event the grievance is not settled at Level II, the grievant may file a Level III grievance with the Agency Head no later than 10 working days after the Level II response. The grievant shall include in the grievance a written statement indicating the reason that the proposed settlement at Level II was unsatisfactory. The Agency Head may hold a meeting with the grievant at a mutually acceptable time and location. The Agency Head shall respond to the grievant no later than 10 working days after the receipt of the Level III grievance.
- B. The grievant shall present at Level III all issues and written evidence known or which could have been reasonably known. No additional issues may be presented by the grievant after Level III.
- C. Amendments and/or modifications to the grievance shall not be made by the grievant after the Level III filing date, accepted by mutual agreement. This provision does not preclude either party from presenting new evidence should either party discover it at a later date. Each party shall make an effort to share evidence with each other upon discovery.

Section 8.05 Level IV

- A. In the event the grievance is not settled at Level III, the grievant may file a Level IV grievance with the City Manager no later than 10 working days after the receipt of the Level III response.
- B. The City Manager may hold a meeting with the grievant at a mutually acceptable time and location. The City Manager shall respond to the grievant in writing no later than 10 working days after the Level IV grievance meeting.
- C. If the grievance has not been settled at Level IV, then within 10 working days after receipt of the Level IV written decision or the expiration of the time limits for making such decision, upon the request of the grievant, the Association may request arbitration by giving notice to that effect, by certified mail, return receipt requested, directed to the Human Resources Director.

Section 8.06 Level V – Arbitration

- A. Unless the specific language of the MOU is in conflict, the arbitration procedure shall be conducted in accordance with the rules of the American Arbitration Association.
- B. The arbitrator shall be selected by mutual agreement of both parties from a list of arbitrators submitted by the American Arbitration Association or the State Mediation Conciliation Service.
- C. The cost of any arbitration proceeding shall be divided equally between the City and the Association.
- D. Failure on the part of the City representative or grievant to appear in any case before an arbitrator, without good cause, shall result in the forfeiture of the case and responsibility for payment of all costs of arbitration. "Good Cause" shall be defined as a circumstance(s) beyond control of the party failing to appear. Any cancellation or postponement fee shall be borne by the responsible party.
- E. A final decision of award by the arbitrator shall be made within 30 calendar days after the close of the hearing. Such decision or award shall be subject to the approval of the City Council. Either party shall be given the opportunity to submit their arguments before the City Council with regard to the Arbitrator's "Findings of Facts," prior to such approval.
- F. Expenses for witnesses shall be borne by the party who calls them.
- G. The standard of review for the arbitrator is whether the City violated a specific term(s) of this MOU, City Rule(s), Regulation(s) or policy(ies) regarding working conditions.
- H. If an arbitrability question exists, the arbitrator shall determine the arbitrability question prior to hearing the formal presentations of the parties on the merits of the grievance.

Section 8.07 General Provisions

A. Failure of the grievant to comply with the time limitations of this Article shall render the grievance null and void. Failure by the City representative to timely respond under this Article shall permit the grievance to be filed at the next level.

- B. Time limits set forth in this Article may be extended by mutual agreement.
- C. The processing of grievances filed and unresolved prior to June 30, 2001 may continue under the grievance procedure in effect at the time of the initial filing.
- D. No punitive action shall be assessed against an employee for utilizing the grievance procedure.
- E. Employees shall be granted release time not to exceed one hour for the purpose of discussing a potential grievance with their representative or preparing for a grievance which has been filed at Level II. Such release time for pre-grievance consultation or grievance preparation is applicable per grievance and its scheduling shall not interfere with departmental operations.
- F. The parties may consolidate at any level grievances on similar issues.
- G. Grievance records shall be filed separately from an employee's personnel file and shall be considered confidential.
- H. A grievant may withdraw a grievance at any time. The grievant shall not file any subsequent grievance on the same alleged incident.
- I. A decision by the Association to submit a grievance to arbitration shall automatically be a waiver of all other remedies except as provided otherwise by statute.
- J. No individual City Council member may be approached concerning the grievance at any time the grievance is being processed.
- K. In the event a grievant elects to represent himself/herself or is represented by other than may be provided by the Association, the Association shall be notified of the nature and resolution of the grievance; provided however, that the names of employees and confidential information shall not be disclosed. Notification of the employee's Association shall be made within a reasonable time following the resolution of the grievance.
- L. Organizational channels shall be utilized at all times and participation in the grievance and the discussion of information related thereto shall be limited to the parties to the grievance except when such other persons are identified and/or called as witnesses.
- M. In the event of a disciplinary action involving a suspension, reduction in pay or demotion or termination where a pre-disciplinary meeting has already been held, Levels I through III of the grievance procedure shall be eliminated and Levels IV and above shall be utilized.
- N. A group of employees may file one grievance rather than individual grievances as long as the following conditions are met:
 - 1. Each employee in the "group" grievance is individually named.
 - 2. The grievable matter is exactly the same for each employee cited in the grievance.

3. The City is not obligated to conduct grievance hearings or provide grievance responses to each individual, but only to one of the employees involved who represents the group filing the grievance.

Section 8.08 Authority of Third Party

Each issue decided by a third party neutral shall stand on its own merits and shall not be used as a precedent by any other third party neutral in deciding any issue before him or her.

Article IX. REPRESENTATION

Section 9.01 Association and Membership Activity

A. Current employees in the Bargaining Unit who are now SBPEA members shall remain SBPEA members for the period of this MOU. Employees who are hired after this MOU is approved by the City Council and who are in a job classification within the representation unit of SBPEA covered by this MOU, shall within the first pay period from the date of commencement of duties as an employee become a member of SBPEA or pay to SBPEA a fee in an amount equal to SBPEA's bi-weekly dues; provided however, that the unit member may authorize payroll deduction for such fee.

All newly hired employees shall become members of the Association and shall remain members for the duration of this MOU, except one week prior to the expiration of this MOU and provided that they have been members for at least six months, at which time a member may request, in writing, to withdraw his/her authorization for dues deduction which shall become effective in the first payroll period of the following month.

Dues withheld by the City shall be transmitted to the SBPEA Officer designated in writing by SBPEA as the person authorized to receive such funds at the address specified.

The parties agree that the obligations herein are a condition of continued employment for unit members. The parties further agree that the failure of any unit member covered by this Article to remain a member in good standing of SBPEA or to pay the equivalent of SBPEA dues during the term of this MOU shall constitute, generally, just and reasonable cause for termination.

The City shall not be obligated to put into effect any new, changed or discontinued deduction until a payroll deduction card is submitted to Human Resources in sufficient time to permit normal processing of the change or deduction.

No unit member shall be required to join SBPEA or to make an agency fee payment if the unit member is an actual, verified member of a bona fide religion, body, or sect which has historically held conscientious objections to joining or financially supporting employee organizations; this exemption shall not be granted unless and until such unit member has verified the specific circumstances. Such employee must instead arrange with SBPEA to satisfy his/her obligation by donating the equivalent amount to a non-labor, non-religion charitable fund, tax-exempt under Section 501(c)(3) of the Internal Revenue Code (IRC), chosen by the employee, from the following: United Way Combined Giving Campaign, Teddy Bear Tymes, the

Salvation Army. SBPEA shall be responsible for determinations under this paragraph.

SBPEA shall be fully responsible for expending funds received under this Article consistent with all legal requirements for expenditures of employee dues, which are applicable to public sector labor organizations.

Whenever a unit member shall be delinquent in the payment of dues or fees, SBPEA shall give the unit member written notice thereof and 15 calendar days to correct the delinquency. A copy of said notice shall be forwarded to the City's Human Resources Director. In the event the unit member fails to correct said delinquency, SBPEA shall request in writing, that the City initiate termination proceedings. The termination proceedings shall be governed by applicable laws and are specifically excluded from the Grievance Procedure.

The City shall not deduct monies specifically earmarked for a Political Action Committee or other political activities.

SBPEA shall keep an adequate itemized record of its financial transactions. SBPEA shall make available annually to the City and upon request to employees who are members of SBPEA, within 60 calendar days after the end of its fiscal year, a detailed written financial report thereof in the form of a balance sheet and an operating statement, certified as to its accuracy by its President and Treasurer or corresponding Principal Officer or by a Certified Public Accountant. A copy of financial reports required under or referred to in the Labor-Management Disclosure Act of 1959 or Government Code Section 3546.5 shall satisfy this requirement.

This organizational security arrangement shall be null and void if rescinded by a vote of employees in the unit pursuant to Government Code Section 3502.5(b). SBPEA hereby agrees to defend, indemnify and hold harmless the City of Ontario and its officers and employees from any claim, loss, liability or cause of action of any nature whatsoever arising out of the operation of this Article.

SBPEA shall defend, indemnify and hold harmless the City of Ontario and its Officers and employees from any claim, loss, liability, cause of action or administrative proceeding, arising out of the operation of this Article. Upon commencement of such legal action, administrative proceeding, or claim, SBPEA shall have the right to decide and determine whether any clam, administrative proceeding, liability, suit or judgment made or brought against the City or its Officers and employees because of any application of this Article shall not be compromised, resisted, defended, tried or appealed. Any such decision on the part of SBPEA shall not diminish SBPEA's defense and/or indemnification obligations under this MOU.

The City, immediately upon receipt of notice of such claim, proceeding or legal action shall inform SBPEA of such action and shall provide SBPEA with all information, documents and assistance necessary for SBPEA defense or settlement of such action and fully cooperate with SBPEA in providing all necessary employee witnesses and assistance necessary for said defense. The cost of any such assistance shall be paid by SBPEA.

SBPEA upon its compromise or settlement of such action or matter shall immediately pay the parties to such action all sums due under such settlement or compromise. SBPEA, upon final order and judgment of a Court of competent jurisdiction awarding

- damages or costs to any employee, shall pay all sums owing under such order and judgment.
- B. The City shall provide to the Association a quarterly list of all employees in the bargaining unit, including the employees' classification title, work location, and current address and phone number.

Section 9.02 Dues Deduction

- A. During the term of this MOU the City agrees to deduct from the pay of each employee who signs an authorized payroll deduction card a monthly sum certified to him/her by the Secretary of the Association as the regular monthly dues of the Association. The City shall not deduct any pay for initiation fee fines or other special assessments. Dues deduction shall be a specified uniform amount for each employee and any change in the amount of dues deducted shall be by written authorization from the Association.
- B. The employee's earnings must be regularly sufficient, after other legal and required deductions are made, to cover the amount of the dues check off authorized. When a member in good standing of the Association is in a non-pay status for an entire pay period, no dues withholding shall be made to cover that period from future earnings, nor shall the member deposit the amount with the City which would have been withheld if the member had been in a pay status during that period. In the case of an employee who is in non-pay status during only a part of the pay period and the salary is not sufficient to cover the full withholding, no deduction shall be made. In this connection, all other legal and required deductions have priority over employee organization dues.
- C. The Association shall indemnify, defend, and hold the City of Ontario harmless against any claims made, and against any suit instituted against the City of Ontario, on account of check off of employee organization dues. In addition, the Association shall refund to the City of Ontario any amounts paid to it in error, upon presentation of supporting evidence.

Section 9.03 Union Stewards

- A. Employees selected by the Association to act as Association representatives shall be known as "Stewards." The name of employees selected as Stewards, and the names of other Association representatives who may represent employees, shall be certified in writing to the employer by the Association.
- B. A maximum of one Steward for each department shall be selected with the exception of the Police Department, which may have one Steward position for the Communication Division and one Steward for the remainder of the Police Department.
- C. Stewards who work shifts shall be allowed to flex their regular shift to attend the monthly stewards' meetings.

Section 9.04 Release Time

One Association Steward per Department employed by the City of Ontario shall be entitled to devote a reasonable amount of time to Association business without loss of pay. Prior to participating in such business, the Steward shall first obtain authorization from his immediate

supervisor. The immediate supervisor may deny such request if it is deemed that such a request would unduly interfere with the efficiency, safety, or security of City operations. If the request is denied, the immediate supervisor shall establish an alternate time convenient to the parties when the representative can be released from his work assignment.

Article X. GENERAL PROVISIONS

Section 10.01 Personnel Files

- A. The official personnel files shall be located in the Human Resources Department. Personnel actions (i.e. discipline, promotions) shall be based on documentation within such files.
- B. Employees, during normal working hours with reasonable notice and with release time granted by their supervisor, have the right to have access to and copies of any document in their official personnel file. Employees may be charged for cost of duplication of any materials in the personnel file for which they request copies.
- C. An employee shall be provided with a copy of any document that shall be placed in the official personnel file. An employee shall have the right to respond in writing or personal interview to any information contained in his/her personnel file. Such a reply shall remain in the personnel file so long as the referenced document is in the file.

Section 10.02 Separability

If any article or section of this MOU shall be found to be in conflict with any statute or regulation of the United States or the State of California by a court of competent jurisdiction, such article or section shall be deemed null and void and of no further effect. However, such articles and sections shall be severable from the remainder of this MOU, and all other provisions hereof shall continue in full force and effect.

Section 10.03 Peaceful Performance of City Services

- A. The Association, its officers, agents, representatives and /or members agree they shall not cause, condone, or participate in any strike, walk out, work stoppage, job action, slow down, speed up, sick out, refusal or failure to faithfully perform assigned duties and responsibilities, withholding of services or other interference with City operations, including compliance with the request of other labor organizations to engage in any or all of the preceding activities.
- B. In the event of such activities, the Association shall immediately instruct any persons engaging in such conduct that they are violating this MOU, and that they are engaging in unlawful conduct, and that they should immediately cease engaging in such conduct and resume full and faithful performance of their job duties.
- C. In addition to any other lawful remedies for the disciplinary action available to the City, the City may, in addition to the above, invoke any and all remedies available to it under its Employer-Employee Relations Section of the Personnel Rules and Regulations.
- D. In addition, the City agrees that it shall not participate in any unlawful labor practices.

Section 10.04 Duration and Implementation

- A. This MOU shall upon ratification by both parties, become effective July 1, 2010 and remain in full force and effect up to and including June 30, 2013.
- B. Each party shall exercise its right to present bargaining proposals for a successor MOU no earlier than 120 calendar days prior to the expiration of this MOU and no later than 90 calendar days prior to the expiration of this MOU.
- C. During the term of this agreement, the parties agree to reopen negotiations limited only to salary and fringe benefit (health, dental, vision, and disability) contributions for Fiscal Year 2012-13. Parties shall begin meeting between 120 and 90 days prior to July 1, 2012. City agrees not to enter into "me too" agreements with other bargaining units for Fiscal Year 2012-13 that restrict the Association's ability to bargain for salary and fringe benefit (health, dental, vision, and disability) contributions pursuant to this provision.

Article XI. FINAL SIGNATURES

All terms and conditions set forth in this MOU are hereby ratified and agreed upon this 1st day of July, 2010.

CITY OF ONTARIO		SAN BERNARDINO PUBLIC EMPLOYEES ASSOCIATION		
Sell.	07/09/10	Some.		
ALC. Boling		Stacey Cue		
Linda Matthews	7/9/10	anne Micknight		
Linda Matthews		Donna McKnight $$		
Pamon Figueron Ramon Figueroa	7/9/10	Ken Oulle .		
Ramon Figueroa		Ken Oubre		
		5ms		
	AND THE PROPERTY OF THE PROPER	Shannon Sanders		
	00000	Cember Snotherman		
	rogs in the Walder	Amber Smothermon	بار	
	A Discourse	Debbie Forrance		
	TO PROPERTY AND A CASE	Debbie Torrance		

			te Salaries*
		July 1	1, 2010
Classification	Step	Hourly Rate	Monthly Rate
Account Clerk	1	\$16.17	\$2,803.34
	2	\$16.98	\$2,943.50
	3	\$17.83	\$3,090.68
	4	\$18.72	\$3,245.21
	5	\$19.66	\$3,407.47
Administrative Aide	1	\$23.39	\$4,054.43
, tanimietra il ve , tide	2	\$24.56	\$4,257.15
	3	\$25.79	\$4,470.01
	4	\$27.08	\$4,693.51
	5	\$27.00	\$4,093.31 \$4,928.19
Administrative Specialist	<u></u>	\$20.43	\$3,669.73
Autilitistrative Specialist		•	
	2 3	\$22.23	\$3,853.22
		\$23.34	\$4,045.88
	4	\$24.51	\$4,248.17
	5	\$25.73	\$4,460.58
Administrative Technician	1	\$18.23	\$3,159.15
	2	\$19.14	\$3,317.10
	3	\$20.09	\$3,482.96
	4	\$21.10	\$3,657.11
	5	\$22.15	\$3,839.96
Assessment District Specialist	1	\$31.05	\$5,381.36
	2	\$32.60	\$5,650.43
	3	\$34.23	\$5,932.95
	4	\$35.94	\$6,229.60
	5	\$37.74	\$6,541.08
Asset Forfeiture Fiscal Coordinator	1	\$27.30	\$4,731.88
	2	\$28.66	\$4,968.47
	3	\$30.10	\$5,216.90
	4	\$31.60	\$5,477.74
	5	\$33.18	\$5,751.63
Assistant Engineer	1	\$32.60	\$5,650.43
	2	\$34.23	\$5,932.95
	3	\$35.94	\$6,229.60
	4	\$37.74	\$6,541.08
	5	\$39.62	\$6,868.13
Assistant Planner	1	\$25.53	\$4,425.75
	2	\$26.81	\$4,647.05
	3	\$28.15	\$4,879.39
	4	\$29.56	\$5,123.36
	5	\$31.04	\$5,379.53
Associate Civil Engineer	<u></u>	\$35.86	\$6,216.05
, tooostate own Engineer	2	\$37.65	\$6,526.86
	3	\$37.03 \$39.54	\$6,853.18
	3 4	\$39.54 \$41.51	\$0,033.10 \$7,195.86
	5	\$43.59	\$7,555.65

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

			te Salaries*
		July 1	I, 2010
Classification	Step	Hourly Rate	Monthly Rate
Associate Engineer	1	\$35.86	\$6,216.05
7.6300late Engineer	2	\$37.65	\$6,526.86
	3	\$39.54	\$6,853.18
	4	\$41.51	\$7,195.86
	5	\$43.59	\$7,195.66 \$7,555.65
Associate Planner	1	\$31.32	\$5,429.28
Associate Fianner	2	\$32.89	\$5,700.75
	3	\$34.53	\$5,700.73 \$5,985.79
	3 4	\$34.55 \$36.26	
	4 5	•	\$6,285.07
D. Udina Diana E. ancinas		\$38.07	\$6,599.33
Building Plans Examiner	1	\$33.10	\$5,737.43
	2	\$34.76	\$6,024.31
	3	\$36.49	\$6,325.52
	4	\$38.32	\$6,641.79
	5	\$40.23	\$6,973.88
Central Services Specialist	1	\$16.17	\$2,803.59
	2	\$16.98	\$2,943.77
	3	\$17.83	\$3,090.96
	4	\$18.72	\$3,245.50
	5	\$19.66	\$3,407.78
Code Enforcement Officer	1	\$22.48	\$3,896.03
	2	\$23.60	\$4,090.83
	3	\$24.78	\$4,295.38
	4	\$26.02	\$4,510.14
	5	\$27.32	\$4,735.65
Combination Building Inspector	1	\$25.33	\$4,390.80
	2	\$26.60	\$4,610.35
	3	\$27.93	\$4,840.86
	4	\$29.32	\$5,082.90
	5	\$30.79	\$5,337.05
Communications Supervisor	1	\$27.30	\$4,731.88
·	2	\$28.66	\$4,968.47
	3	\$30.10	\$5,216.90
	4	\$31.60	\$5,477.74
	5	\$33.18	\$5,751.63
Crime Analyst	1	\$25.84	\$4,479.23
,	2	\$27.13	\$4,703.19
	3	\$28.49	\$4,938.35
	4	\$29.91	\$5,185.27
	5	\$31.41	\$5,444.53
Crime Prevention Specialist	1	\$20.04	\$3,473.91
- Internation operation	2	\$21.04	\$3,647.59
	3	\$21.04	\$3,829.98
	3 4	\$23.20	\$3,029.90 \$4,021.48
	5	\$24.36	\$4,222.55

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

		Approxima	te Salaries*
		July 1	l, 2010
Classification	Step	Hourly Rate	Monthly Rate
Cross-Connection Control Specialist	1	\$26.65	\$4,619.57
O1000 CONNECTION CONTROL OPCOLUNG	2	\$27.98	\$4,850.55
	3	\$29.38	\$5,093.08
	4	\$30.85	\$5,347.73
	5	\$32.39	\$5,615.12
Custodial Services Supervisor	1	\$21.75	\$3,769.29
Oustoular Oct vices Supervisor	2	\$22.83	\$3,957.76
	3	\$23.97	\$4,155.65
	4	\$23.97 \$25.17	
	4 5	·	\$4,363.43
C. standar Carrisas Danas arteti		\$26.43	\$4,581.60
Customer Services Representative	1	\$16.17	\$2,803.34
	2	\$16.98	\$2,943.50
	3	\$17.83	\$3,090.68
	4	\$18.72	\$3,245.21
	5	\$19.66	\$3,407.47
Disaster Preparedness Analyst	1	\$28.41	\$4,924.44
	2	\$29.83	\$5,170.67
	3	\$31.32	\$5,429.20
	4	\$32.89	\$5,700.66
	5	\$34.53	\$5,985.69
Engineering Aide	1	\$24.10	\$4,177.91
	2	\$25.31	\$4,386.81
	3	\$26.57	\$4,606.15
	4	\$27.90	\$4,836.45
	5	\$29.30	\$5,078.27
Engineering Assistant	1	\$27.17	\$4,709.18
	2	\$28.53	\$4,944.65
	3	\$29.95	\$5,191.88
	4	\$31.45	\$5,451.47
	5	\$33.02	\$5,724.04
Engineering Assistant/GIS	1	\$27.17	\$4,709.18
	2	\$28.53	\$4,944.65
	3	\$29.95	\$5,191.88
	4	\$31.45	\$5,451.47
	5	\$33.02	\$5,724.04
Environmental Technician	1	\$19.78	\$3,427.91
	2	\$20.77	\$3,599.30
	3	\$21.80	\$3,779.27
	4	\$22.89	\$3,968.23
	5	\$24.04	\$4,166.64
Evidence Technician	<u> </u>	\$19.55	\$3,388.91
	2	\$20.53	\$3,558.35
	3	\$20.55 \$21.56	\$3,736.27
	4	\$21.50	\$3,730.27 \$3,923.08
	5		
	ວ	\$23.76	\$4,119.23

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

		Approxima	te Salaries*
		July 1	l, 2010
Classification	Step	Hourly Rate	Monthly Rate
Facilities Maintenance Supervisor	1	\$25.33	\$4,390.34
admitted waither lattice capet visor	2	\$26.60	\$4,609.86
	3	\$27.93	\$4,840.35
	4	\$29.32	\$5,082.37
	5	\$30.79	\$5,082.37 \$5,336.48
Fire Safety Specialist	1	\$25.33	\$4,390.80
File Salety Specialist	•		
	2	\$26.60	\$4,610.35
	3	\$27.93	\$4,840.86
	4	\$29.32	\$5,082.90
	5	\$30.79	\$5,337.05
Forensic Specialist	1	\$22.65	\$3,925.60
	2	\$23.84	\$4,132.21
	3	\$25.09	\$4,349.70
	4	\$26.42	\$4,578.63
	5	\$27.81	\$4,819.61
Forensic Specialist Trainee	1	\$21.17	\$3,669.73
	2	\$22.23	\$3,853.22
	3	\$23.34	\$4,045.88
	4	\$24.51	\$4,248.17
	5	\$25.73	\$4,460.58
Forensic Supervisor	1	\$28.94	\$5,016.16
	2	\$30.39	\$5,266.97
	3	\$31.91	\$5,530.32
	4	\$33.50	\$5,806.83
	5	\$35.18	\$6,097.17
GIS Analyst	1	\$26.36	\$4,569.76
	2	\$27.68	\$4,798.25
	3	\$29.07	\$5,038.16
	4	\$30.52	\$5,290.07
	5	\$32.05	\$5,554.57
GIS Specialist	1	\$22.59	\$3,914.98
'	2	\$23.72	\$4,110.73
	3	\$24.90	\$4,316.27
	4	\$26.15	\$4,532.08
	5	\$27.45	\$4,758.69
Irrigation Conservation Specialist	1	\$21.75	\$3,769.29
Trigation concervation operation	2	\$22.83	\$3,957.76
	3	\$23.97	\$4,155.65
	4	\$25.37 \$25.17	\$4,363.43
	4 5	\$25.17 \$26.43	\$4,583.43 \$4,581.60
Landscape Planner	1		
Lanuscape Flanner 		\$25.53 \$26.81	\$4,425.75 \$4,647.05
	2	\$26.81	\$4,647.05 \$4,870.30
	3	\$28.15	\$4,879.39
	4	\$29.56	\$5,123.36
	5	\$31.04	\$5,379.53

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

			te Salaries*
		July 1	l, 2010
Classification	Step	Hourly Rate	Monthly Rate
Lead Forensic Specialist	1	\$25.16	\$4,361.42
Lead 1 of chaic opecialist	2	\$26.42	\$4,579.49
	3	\$20.42	\$4,808.46
	4	\$27.74	\$5,048.88
	5	\$30.58	\$5,046.88 \$5,301.33
Lead Mechanic	1	\$26.65	\$4,618.55
	2	\$20.03 \$27.98	\$4,849.49
	3	\$27.90	\$4,049.49 \$5,091.96
	4	\$29.36 \$30.85	
	4 5	·	\$5,346.55 \$5,043.00
Librarian		\$32.39	\$5,613.88
Librarian	1	\$22.38	\$3,879.43
	2	\$23.56	\$4,083.61
	3	\$24.80	\$4,298.54
	4	\$26.10	\$4,524.78
	5	\$27.48	\$4,762.92
Library Assistant	1	\$16.25	\$2,817.40
	2	\$17.07	\$2,958.24
	3	\$17.92	\$3,106.18
	4	\$18.82	\$3,261.43
	5	\$19.76	\$3,424.45
Library Clerk	1	\$13.38	\$2,319.26
	2	\$14.05	\$2,435.26
	3	\$14.75	\$2,557.02
	4	\$15.49	\$2,684.77
	5	\$16.26	\$2,818.96
Management Analyst	1	\$25.84	\$4,479.23
	2	\$27.13	\$4,703.19
	3	\$28.49	\$4,938.35
	4	\$29.92	\$5,185.27
	5	\$31.41	\$5,444.53
Museum Curator	1	\$20.35	\$3,526.76
	2	\$21.42	\$3,712.38
	3	\$22.54	\$3,907.76
	4	\$23.73	\$4,113.43
	5	\$24.98	\$4,329.93
Neighborhood Improvement Specialist	1	\$22.48	\$3,896.03
	2	\$23.60	\$4,090.83
	3	\$24.78	\$4,295.38
	4	\$26.02	\$4,510.14
	5	\$27.32	\$4,735.65
Office Assistant	1	\$13.38	\$2,319.26
	2	\$14.05	\$2,435.26
	3	\$14.75	\$2,557.02
	4	\$14.73 \$15.49	\$2,537.02
	4 5	\$15.49 \$16.26	
	5	⊅10.∠0	\$2,818.96

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

			te Salaries*
		July 1	I, 2010
Classification	Step	Hourly Rate	Monthly Rate
Office Specialist	1	\$16.17	\$2,803.34
·	2	\$16.98	\$2,943.50
	3	\$17.83	\$3,090.68
	4	\$18.72	\$3,245.21
	5	\$19.66	\$3,407.47
Parks & Maintenance Supervisor	1	\$25.33	\$4,390.34
'	2	\$26.60	\$4,609.86
	3	\$27.93	\$4,840.35
	4	\$29.32	\$5,082.37
	5	\$30.79	\$5,336.48
Permit Technician	1	\$20.20	\$3,500.83
	2	\$21.21	\$3,675.87
	3	\$22.27	\$3,859.67
	4	\$23.38	\$4,052.65
	5	\$24.55	\$4,255.28
Plan Checker	1	\$29.39	\$5,094.48
Than Shocker	2	\$30.86	\$5,349.20
	3	\$32.40	\$5,616.67
	4	\$34.02	\$5,897.49
	5	\$35.73	\$6,192.37
Police Grants Analyst	1	\$25.84	\$4,479.23
Tollee Grants Analyst	2	\$27.13	\$4,703.20
	3	\$28.49	\$4,938.35
	4	\$29.92	\$5,185.27
	5	\$31.41	\$5,165.27 \$5,444.53
Police Records Specialist	1	\$16.17	\$2,803.34
Folice Records Specialist	2	\$16.17 \$16.98	\$2,003.54
	3	\$10.98 \$17.83	\$3,090.68
	4	\$17.03 \$18.72	\$3,090.00
	5	\$10.72 \$19.66	\$3,245.21
Police Records Specialist Trainee	1	\$15.03	\$3,407.47
Folice Records Specialist Trailiee	2		\$2,005.13
	3	\$15.78	
		\$16.57	\$2,872.15 \$2,045.76
	4	\$17.40	\$3,015.76 \$3,466.55
Deline Decembe Currentines	5	\$18.27	\$3,166.55
Police Records Supervisor	1	\$21.50	\$3,725.97
	2	\$22.57	\$3,912.27
	3	\$23.70	\$4,107.88 \$4,242.20
	4	\$24.88	\$4,313.28 \$4,539.04
Dellas Taskaisias	5	\$26.13	\$4,528.94
Police Technician	1	\$17.60	\$3,050.72
	2	\$18.48	\$3,203.25
	3	\$19.40	\$3,363.42
	4	\$20.37	\$3,531.59
	5	\$21.39	\$3,708.17

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

		Approximate Salarie	
		July 1	l, 2010
Classification	Ston	Hourly Rate	Monthly Rate
Project Coordinator	Step 1	\$26.36	\$4,569.15
1 Toject Goordinator	2	\$27.68	\$4,797.61
	3	\$27.06	\$5,037.49
	4	\$30.52	\$5,037.49 \$5,289.36
	5	\$30.32 \$32.04	\$5,269.36 \$5,553.83
Public Safety Dispatcher	1	\$19.35	\$3,353.85
Fubile Safety Dispatcher	2	\$19.33	\$3,530.37
	3	\$20.37 \$21.44	\$3,330.37 \$3,716.18
	3 4		\$3,710.18 \$3,911.77
	4 5	\$22.57	
Dublic Cofety Dispetables Traines		\$23.76	\$4,117.66
Public Safety Dispatcher Trainee	1	\$17.56	\$3,043.42
	2	\$18.48	\$3,203.60
	3	\$19.46	\$3,372.21
	4	\$20.48	\$3,549.70
	5	\$21.56	\$3,736.52
Public Works Inspector	1	\$26.59	\$4,609.06
	2	\$27.92	\$4,839.52
	3	\$29.32	\$5,081.49
	4	\$30.78	\$5,335.57
	5	\$32.32	\$5,602.34
Purchasing Assistant	1	\$19.16	\$3,321.27
	2	\$20.12	\$3,487.33
	3	\$21.13	\$3,661.69
	4	\$22.18	\$3,844.77
	5	\$23.29	\$4,037.02
Purchasing Clerk	1	\$16.17	\$2,803.34
	2	\$16.98	\$2,943.50
	3	\$17.83	\$3,090.68
	4	\$18.72	\$3,245.21
	5	\$19.66	\$3,407.47
Recreation/Community Services Coordinator	1	\$16.35	\$2,833.53
	2	\$17.16	\$2,975.21
	3	\$18.02	\$3,123.97
	4	\$18.92	\$3,280.17
	5	\$19.87	\$3,444.18
Recreation/Community Services Supervisor	1	\$20.34	\$3,525.65
	2	\$21.36	\$3,701.93
	3	\$22.43	\$3,887.03
	4	\$23.55	\$4,081.38
	5	\$24.72	\$4,285.45
Revenue Services Specialist	1	\$19.37	\$3,357.76
,	2	\$20.34	\$3,525.65
	3	\$21.36	\$3,701.93
	4	\$22.43	\$3,887.02
	5	\$23.55	\$4,081.37
	J	Ψ20.00	ψ τ ,υυ 1.3 <i>1</i>

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

		Approximate Salarie	
		July 1	, 2010
	٠.		
Classification	Step	Hourly Rate	Monthly Rate
Senior Code Enforcement Officer	1	\$24.71	\$4,282.89
	2	\$25.94	\$4,497.04
	3	\$27.24	\$4,721.89
	4	\$28.60	\$4,957.98
	5	\$30.03	\$5,205.88
Senior Combo Building Inspector	1	\$27.99	\$4,851.89
	2	\$29.39	\$5,094.48
	3	\$30.86	\$5,349.20
	4	\$32.40	\$5,616.66
	5	\$34.02	\$5,897.50
Senior Environmental Technician	1	\$21.75	\$3,769.29
	2	\$22.83	\$3,957.76
	3	\$23.97	\$4,155.65
	4	\$25.17	\$4,363.43
	5	\$26.43	\$4,581.60
Senior Landscape Planner	1	\$33.61	\$5,825.88
	2	\$35.29	\$6,117.18
	3	\$37.06	\$6,423.04
	4	\$38.91	\$6,744.18
	5	\$40.85	\$7,081.39
Senior Librarian	1	\$24.62	\$4,267.37
	2	\$25.92	\$4,491.97
	3	\$27.28	\$4,728.39
	4	\$28.71	\$4,977.26
	5	\$30.23	\$5,239.22
Senior Library Assistant	1	\$18.50	\$3,206.50
	2	\$19.47	\$3,375.26
	3	\$20.50	\$3,552.91
	4	\$21.58	\$3,739.90
	5	\$22.71	\$3,936.74
Senior Library Clerk	1	\$14.71	\$2,549.64
Common Elibrary Clork	2	\$15.44	\$2,677.12
	3	\$16.22	\$2,810.98
	4	\$10.22	\$2,010.90
Senior Neighborhood Improvement Specialist	5	\$17.88	\$3,099.10
Senior Neighborhood Improvement Specialist	1	\$24.83	\$4,304.48
	2	\$26.08	\$4,519.70 \$4,745.00
	3	\$27.38	\$4,745.69
	4	\$28.75	\$4,982.98
	5	\$30.19	\$5,232.12
Senior Police Records Specialist	1	\$18.75	\$3,250.71
	2	\$19.69	\$3,413.25
	3	\$20.68	\$3,583.92
	4	\$21.71	\$3,763.11
	5	\$22.80	\$3,951.26

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

		Approxima	te Salaries*
		July 1	, 2010
Classification	Step	Hourly Rate	Monthly Rate
Senior Public Safety Dispatcher	1	\$21.28	\$3,688.85
	2	\$22.40	\$3,883.00
	3	\$23.58	\$4,087.37
	4	\$24.82	\$4,302.49
	5	\$26.13	\$4,528.94
Senior Public Works Inspector	1	\$29.68	\$5,144.47
	2	\$31.16	\$5,401.70
	3	\$32.72	\$5,671.79
	4	\$34.36	\$5,955.37
	5	\$36.08	\$6,253.14
Senior Recreation/Community Services Supervisor	1	\$26.59	\$4,608.87
	2	\$27.92	\$4,839.32
	3	\$29.32	\$5,081.29
	4	\$30.78	\$5,335.35
	5	\$32.32	\$5,602.11
Solid Waste Supervisor	1	\$25.33	\$4,390.34
·	2	\$26.60	\$4,609.86
	3	\$27.93	\$4,840.35
	4	\$29.32	\$5,082.37
	5	\$30.79	\$5,336.48
Street Maintenance Supervisor	1	\$25.33	\$4,390.34
Substitution Supervisor	2	\$26.60	\$4,609.86
	3	\$27.93	\$4,840.35
	4	\$29.32	\$5,082.37
	5	\$30.79	\$5,336.48
Supervising Code Enforcement Officer	1	\$26.89	\$4,661.41
oupervising dode Enforcement Officer	2	\$28.31	\$4,906.75
	3	\$29.80	\$5,165.00
	4	\$31.37	\$5,105.00 \$5,436.84
	5	\$31.37 \$33.02	\$5,430.64 \$5,722.99
Suppositional librarian			\$4,907.59
Supervising Librarian	1	\$28.31	
	2	\$29.80	\$5,165.89
	3	\$31.37	\$5,437.78
	4	\$33.02	\$5,723.98
	5	\$34.76	\$6,025.24
Supervising Library Clerk	1	\$16.25	\$2,817.41
	2	\$17.07	\$2,958.24
	3	\$17.92	\$3,106.18
	4	\$18.82	\$3,261.43
	5	\$19.76	\$3,424.45
Supervising Public Works Inspector	1	\$33.10	\$5,737.43
	2	\$34.76	\$6,024.31
	3	\$36.49	\$6,325.52
	4	\$38.32	\$6,641.79
	5	\$40.23	\$6,973.88

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

		Approxima	te Salaries*
		July 1	I, 2010
Oleanidia etian	04	Haudu Data	Manthly Data
Classification	Step	\$27.25	Monthly Rate
Survey Party Chief	1		\$4,722.48
	2	\$28.61	\$4,958.61
	3	\$30.04	\$5,206.54
	4	\$31.54	\$5,466.86
	5	\$33.12	\$5,740.20
Survey Technician	1	\$24.77	\$4,293.13
	2	\$26.01	\$4,507.80
	3	\$27.31	\$4,733.18
	4	\$28.67	\$4,969.84
	5	\$30.11	\$5,218.33
Utilities Supervisor	1	\$26.65	\$4,619.57
	2	\$27.98	\$4,850.55
	3	\$29.38	\$5,093.08
	4	\$30.85	\$5,347.73
	5	\$32.39	\$5,615.12
Water Production Operator	1	\$22.83	\$3,956.78
	2	\$23.97	\$4,154.62
	3	\$25.17	\$4,362.35
	4	\$26.43	\$4,580.46
	5	\$27.75	\$4,809.48
Water Production Supervisor	1	\$26.65	\$4,619.57
	2	\$27.98	\$4,850.55
	3	\$29.38	\$5,093.08
	4	\$30.85	\$5,347.73
	5	\$32.39	\$5,615.12
Water Quality Specialist	1	\$27.99	\$4,851.89
	2	\$29.39	\$5,094.48
	3	\$30.86	\$5,349.20
	4	\$32.40	\$5,616.66
	5	\$34.02	\$5,897.50
Water/Wastewater Technician	1	\$22.96	\$3,978.96
	2	\$24.10	\$4,177.91
	3	\$25.31	\$4,386.80
	4	\$26.57	\$4,606.14
	5	\$27.90	\$4,836.45

^{*} Actual rates will be calculated by the City's payroll system to the 6th decimal place.

CITY OF ONTARIO EMPLOYEE GRIEVANCE FORM

Bargaining Unit #5 – Professional/Technical Employee Organization: San Bernardino Public Employees Association

Name of Grievant:			
Classification:			
Phone: (w)	_ (h)	_ Dept:	
Home Address:			
Emp. Representative:		Rep. Phon	ne:
Rep. Mailing Address:			
Employee: Signature:			
Check Filing Level			
II - *Must be filed within	10 working days from	Level I response.	Date filed:
III - *Must be filed within	10 working days from	Level II response.	Date filed:
IV - *Must be filed within	10 working days from	n Level III response.	Date filed:
*Timelines may be ex	tended by mutual agr	eement.	
Each filing must be ac proposed settlement a			ting the reason why the
Provide clear and concise sta	atements.		
Cite specific term(s) of MOU, alleged to have been violated		n or policy, regarding	g working conditions
Nature of the Problem: (The a and how it violated a specific working conditions):			
Proposed Solution:			
Date of Level I Response:			

FORMAL LEVEL RESPONSES

Level II Response: Department Head - Meet within 10 working days after receipt of grievance. *Respond within 10 working days from Level II meeting date.	
Name and Title:	_
Signature:	Date:
Level III Response: Agency Head - *Respond within 10 working	d days from receipt of grievance.
	, ,
Name and Title:	
Signature:	Date:
Level IV Response: City Manager - *Respond within 10 worki meeting.	ing days after Level IV grievance
Name and Title:	
Signature:	Date:
*Response time may be extended by mutual agreement.	Revised: 2/22/2006